هيئة أبوظبي الرقمية
ABU DHABI DIGITAL AUTHORITY



2026

Service Guide for TAMM portal

Request to Renew an Engineer Licence Service User Manual

DEPARTMENT OF MUNICIPALITIES AND TRANSPORT

Sep 2026

Open

Introduction

As part of Abu Dhabi government initiative to move all government services under a single portal for government services (TAMM), all Engineering Professionals Licensing System (EPLS) services have been moved to TAMM Portal.

https://www.tamm.abudhabi/

The goal of this document is to help the users with accessing and navigating EPLS services on TAMM Portal.

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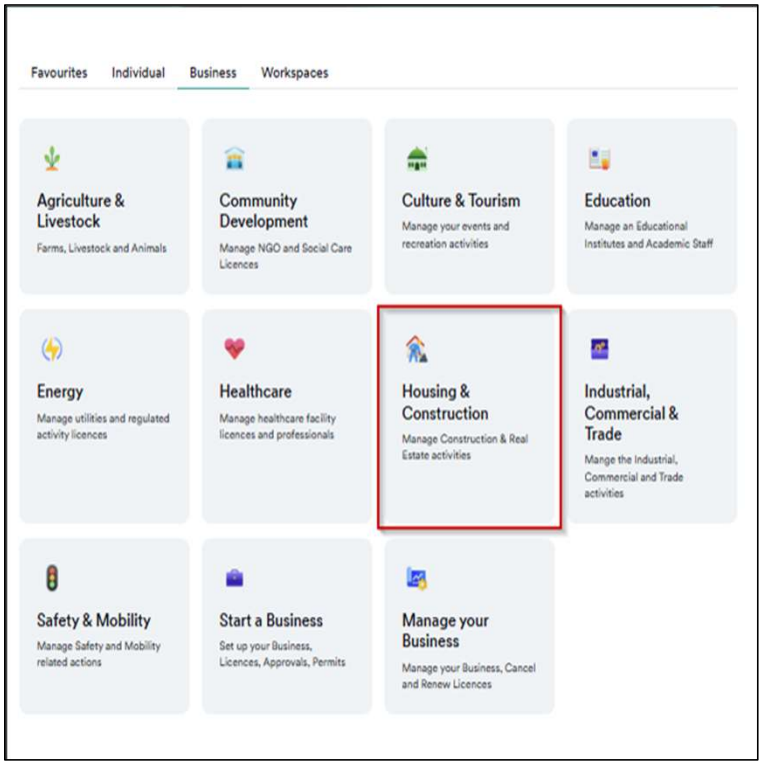
EPLS Services List on TAMM Portal.

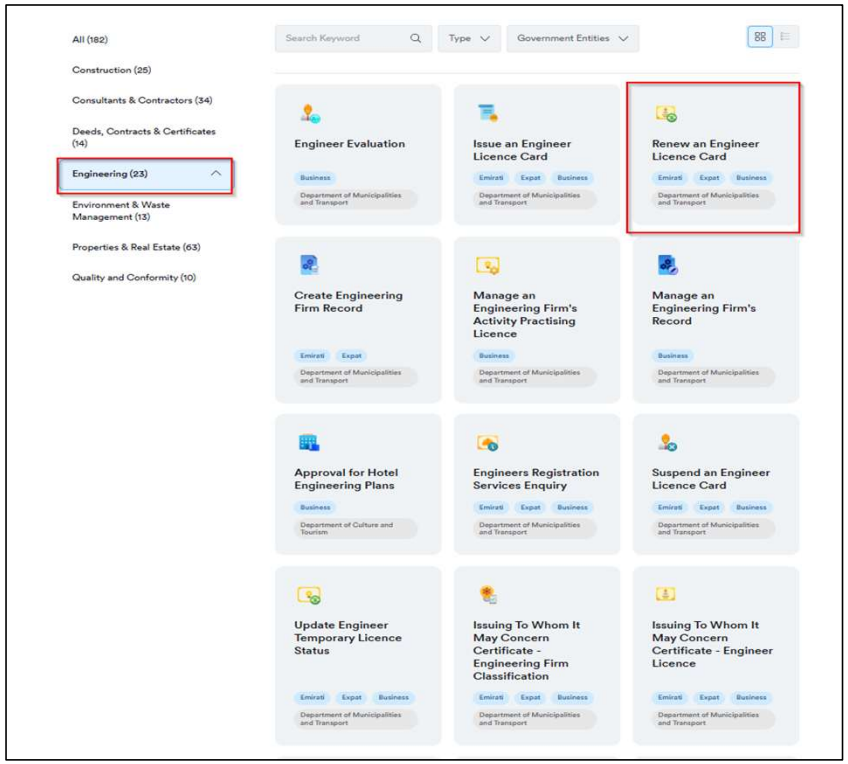
EPLS Services: Applications are being created from the services list on TAMM Portal	
1-	Issue an Engineer Licence Card
2-	Amend an Engineer Licence. Card
3-	Renew an Engineer Licence. Card
4-	Suspend an Engineer Licence. Card
5-	Update Engineer Temporary Licence Status
6-	Issuing To Whom It May Concern Certificate - Engineer Licence

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Access EPLS Services on TAMM

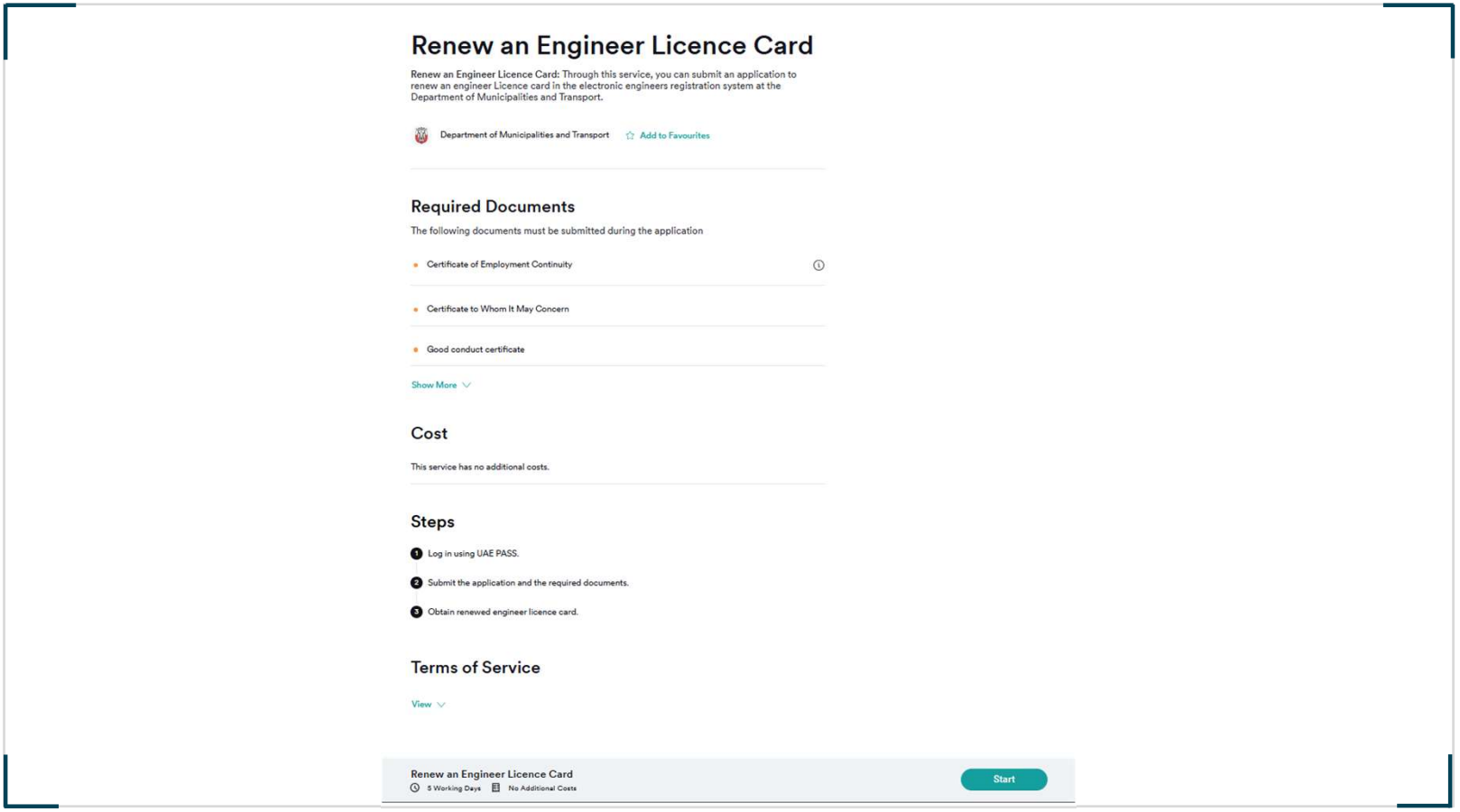
Users can navigate to EPLS services on TAMM under "Housing & Construction" category on TAMM homepage→Housing & Construction→ Engineering.





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Renew an Engineer Licence Card - Start Page



Renew an Engineer Licence Card

Renew an Engineer Licence Card: Through this service, you can submit an application to renew an engineer Licence card in the electronic engineers registration system at the Department of Municipalities and Transport.

Department of Municipalities and Transport ☆ Add to Favourites

Required Documents

The following documents must be submitted during the application

- Certificate of Employment Continuity
- Certificate to Whom It May Concern
- Good conduct certificate

Show More

Cost

This service has no additional costs.

Steps

1. Log in using UAE PASS.
2. Submit the application and the required documents.
3. Obtain renewed engineer licence card.

Terms of Service

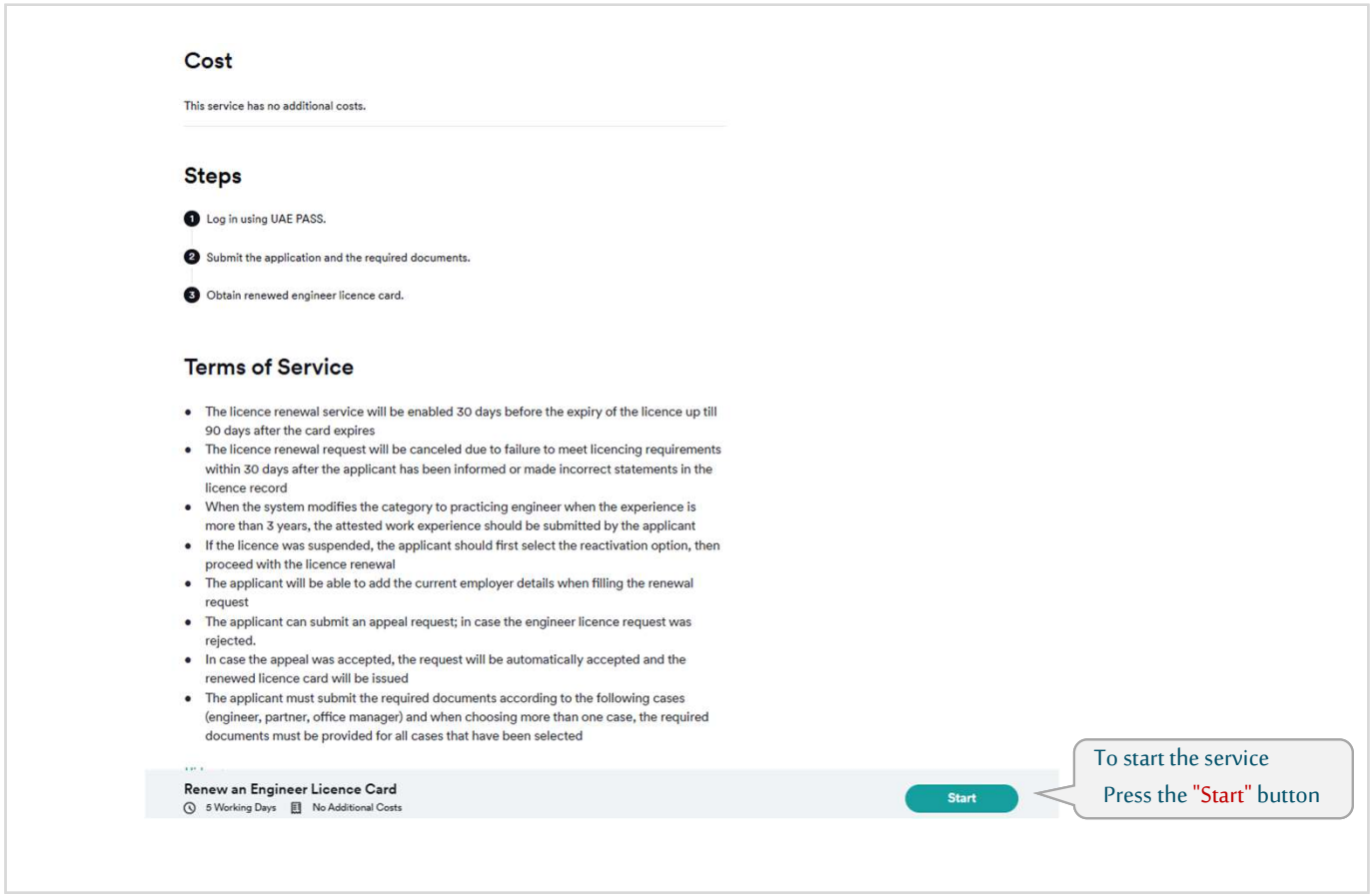
View

Renew an Engineer Licence Card
5 Working Days No Additional Costs
Start

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Service Card Details

The maximum period for reviewing a service request is 5 working days



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Service Card Details

Required Documents

The following documents must be submitted during the application

- Certificate of Employment Continuity
- Certificate to Whom It May Concern
- Good conduct certificate
- Labor card
- Residence Visa
- Resignation letter
- Signature authorisation
- Trade Licence
- Trade Licence Cancellation

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The Customer's Journey with the Service (1.1)

Renew an Engineer Licence Card- Renewal Type

After logging in through the UAE Pass, The system asks to specify the type of renewal required as follows:

Initially, the question is asked about the type of renewal required:

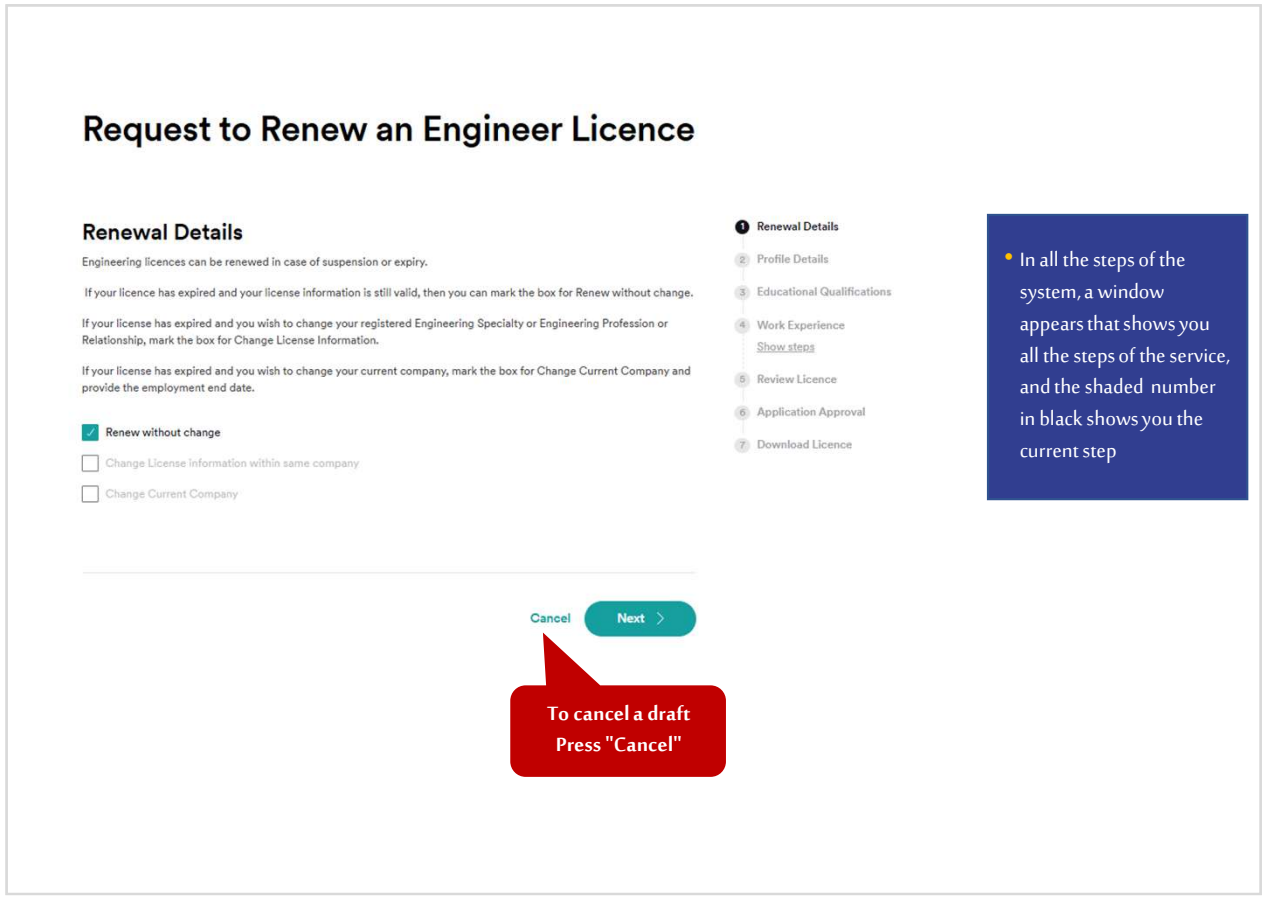
- Renew without change: If your license has expired and your license information is still valid, then you can mark the box for Renew without change.

- Change licensce information within same company: If your license has expired and you wish to change your registered Engineering Specialty or Engineering Profession or Relationship, mark the box for Change License Information.

- Change Current Company: If your license has expired and you wish to change your current company, mark the box for Change Current Company and provide the employment end date.

The steps involved will be explained for each of the different scenarios.

Here the first scenario will be explained.



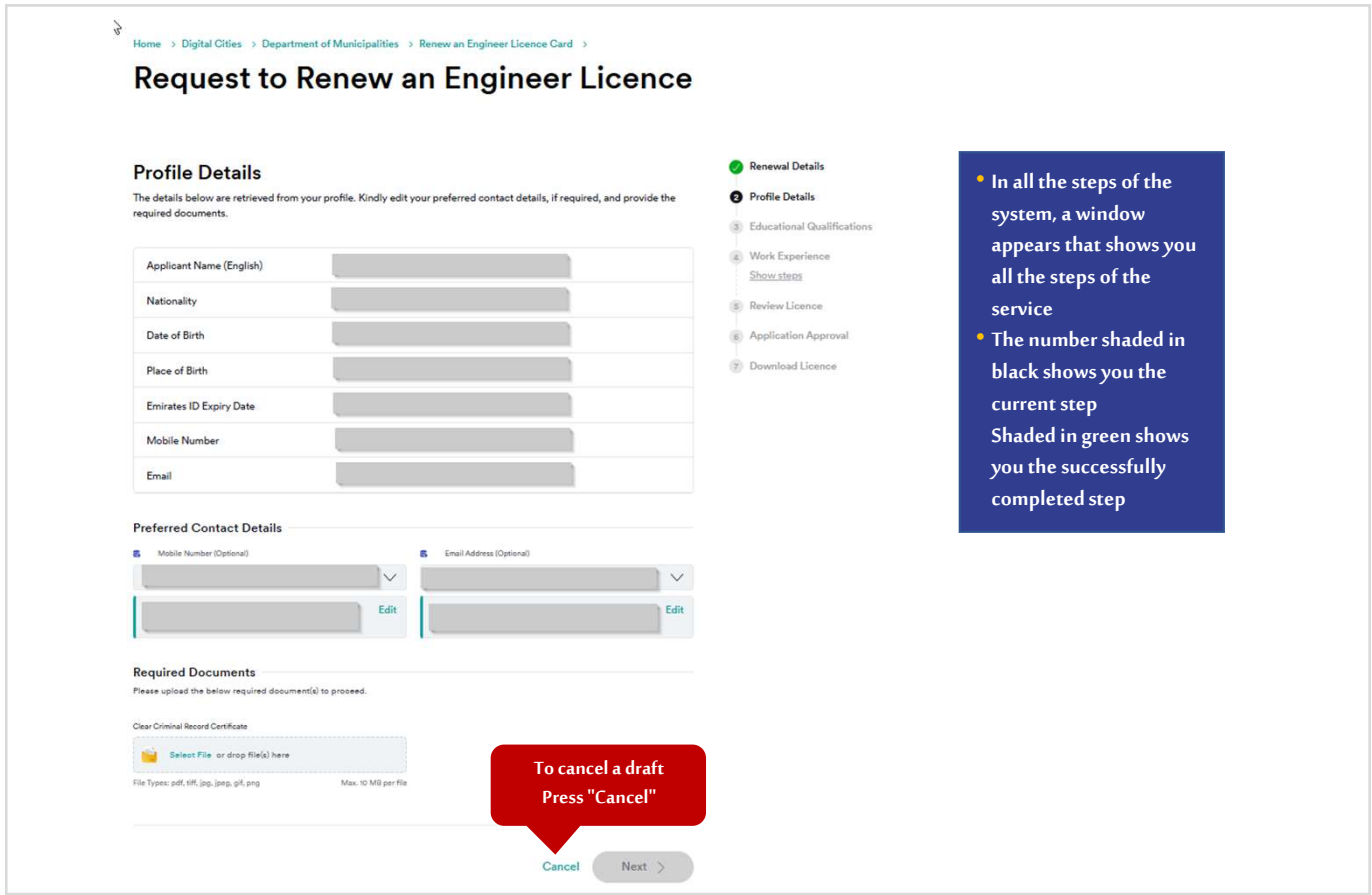
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The Customer's Journey with the Service (1.2)

Renew an Engineer Licence Card - Applicant Data

The first scenario: Renew without change

In this step, the applicant's data, which was read from his UAE Pass data, is reviewed
And he can enter the preferred means of communication, whether the phone number or the email
Next, attach the Certificate of Good Conduct (Criminal Status Certificate) at the bottom of the screen, then click on "Next" .

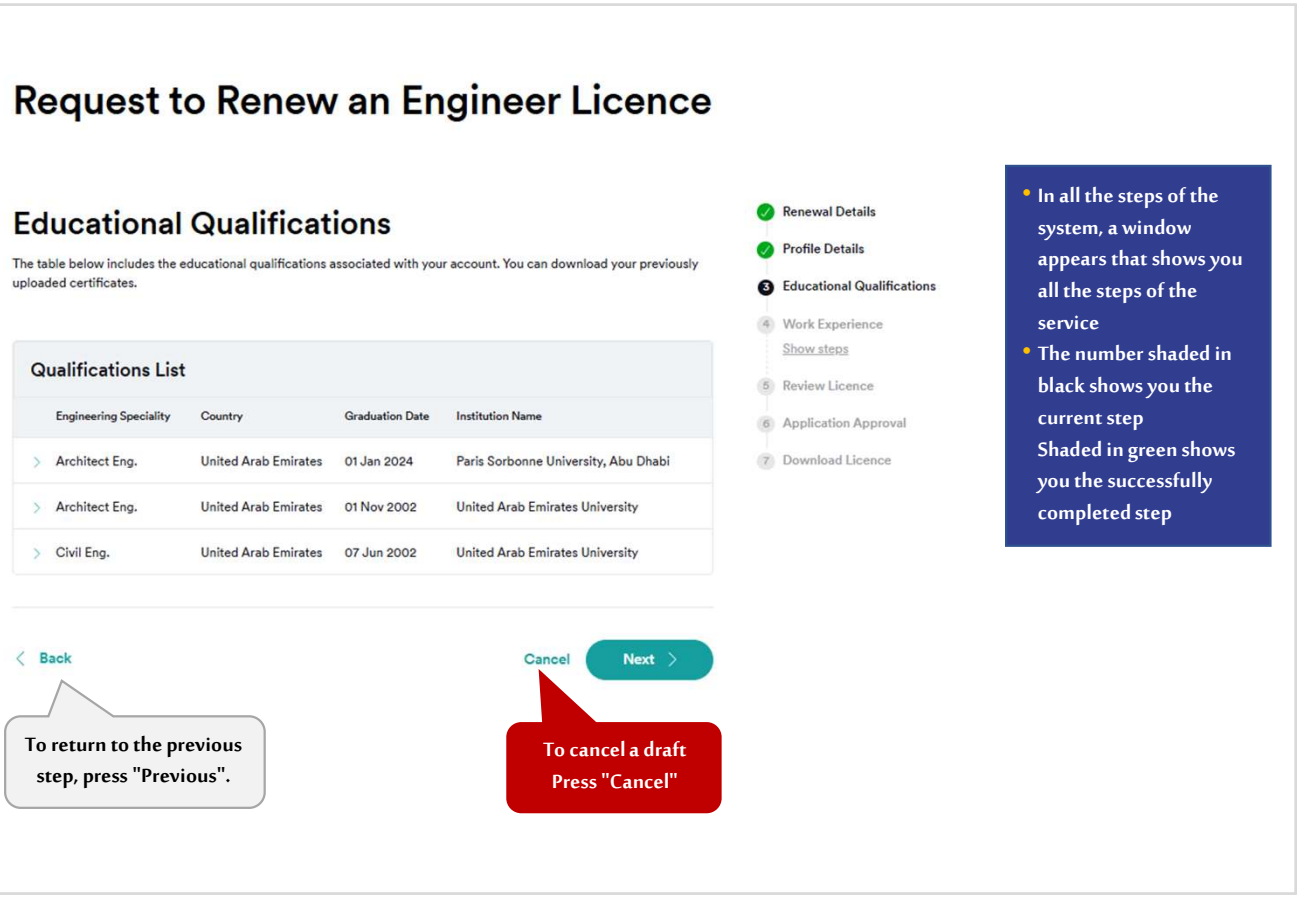


- In all the steps of the system, a window appears that shows you all the steps of the service
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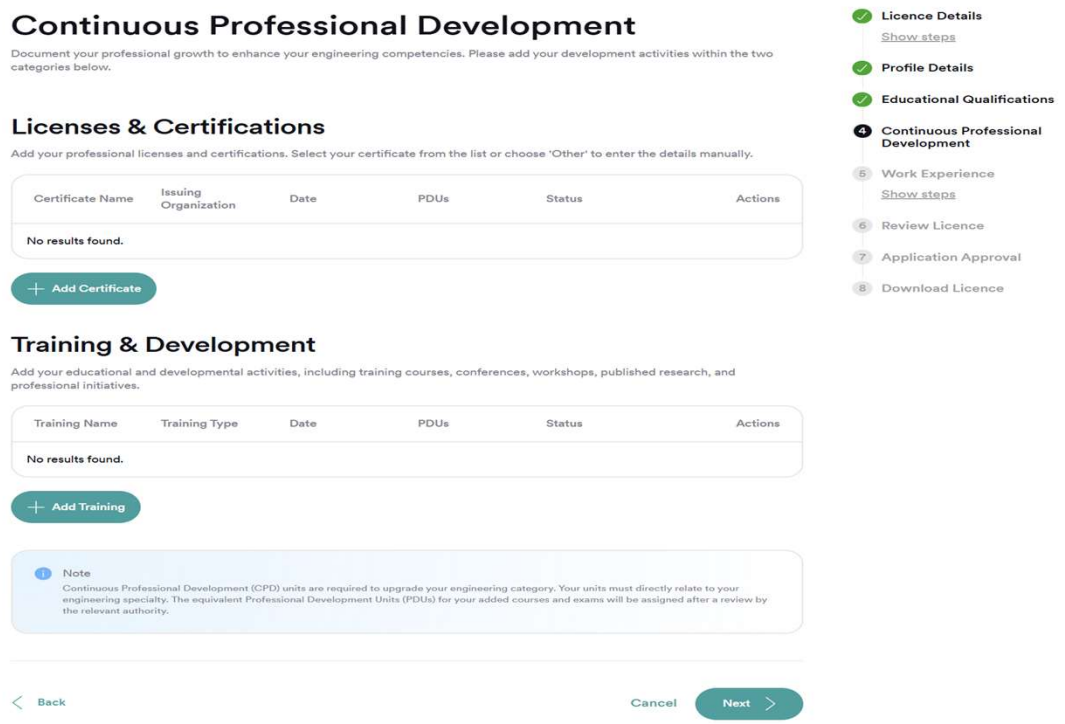
Follows the first scenario: Renew without change

This screen displays the educational qualification associated with the applicant's account, and it is not possible to modify or add any educational qualification on this screen, then click the "Next" button at the bottom of the screen to complete the application.



Continuous Professional Development

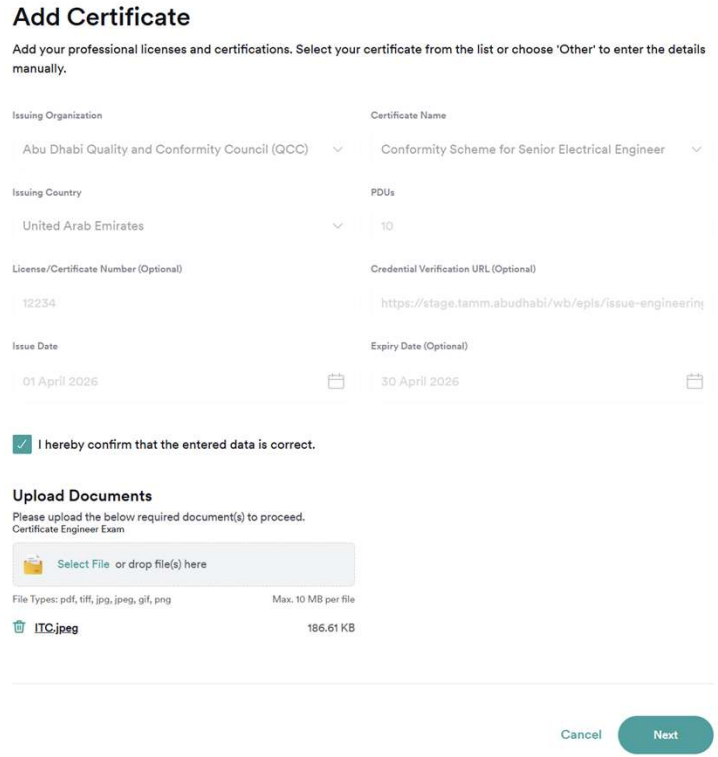
In this step, the certificate or training data for the engineer is entered by clicking on Add Certificate or Add Training

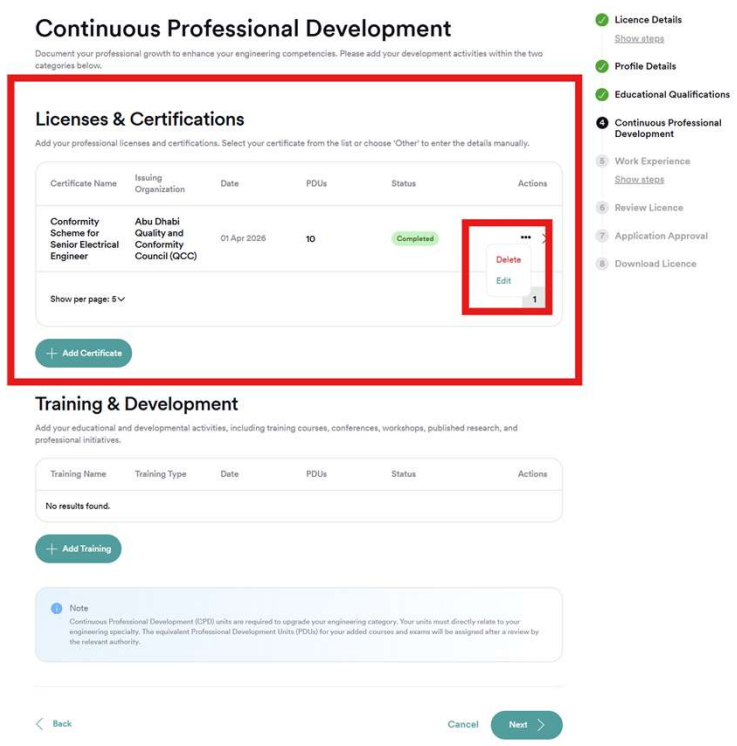


Continuous Professional Development

In this step, the certificate details are entered so that the system automatically calculates the Professional Development Units (PDU) based on its type. A copy of the certificate is then attached for review, and "Next" is clicked to complete the process.

The certificate will appear in the list of added certificates, and the engineer can edit its details or delete it.

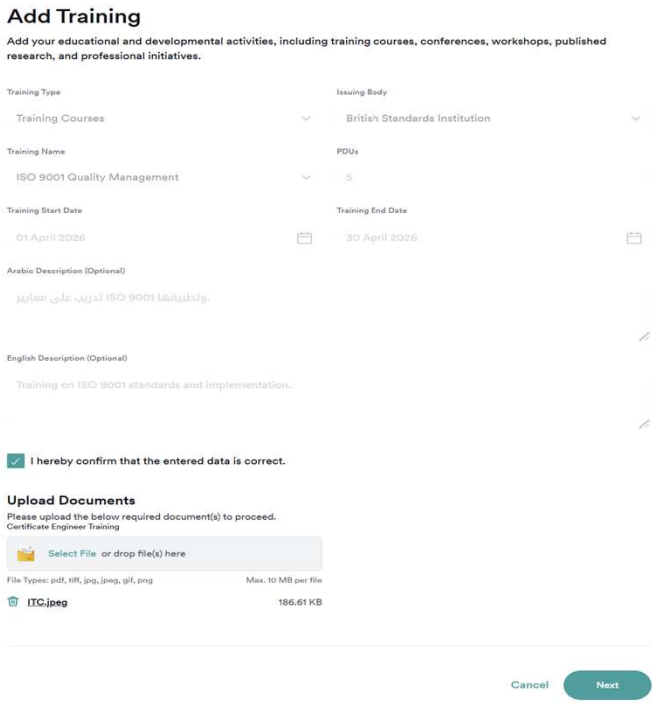


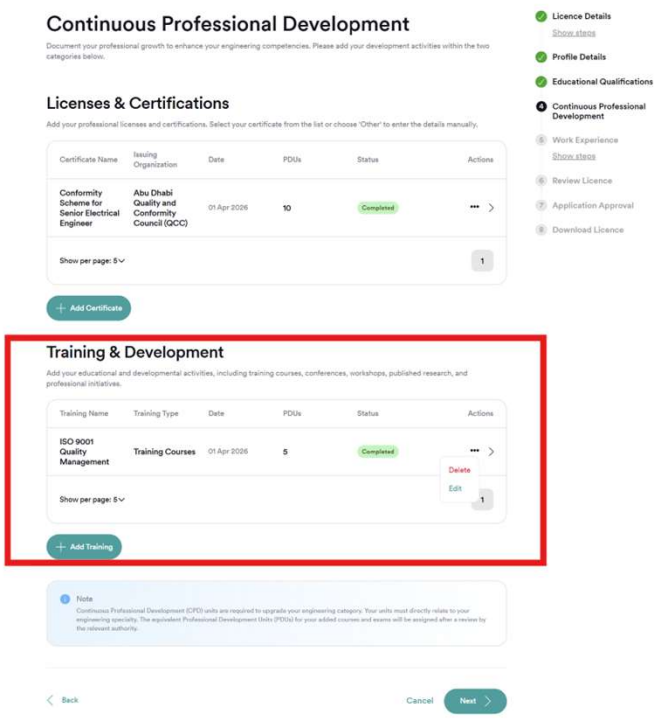


Continuous Professional Development

In this step, the training details are entered so that the system automatically calculates the Professional Development Units (PDU) based on its type. A copy of the training is then attached for review, and "Next" is clicked to complete the process.

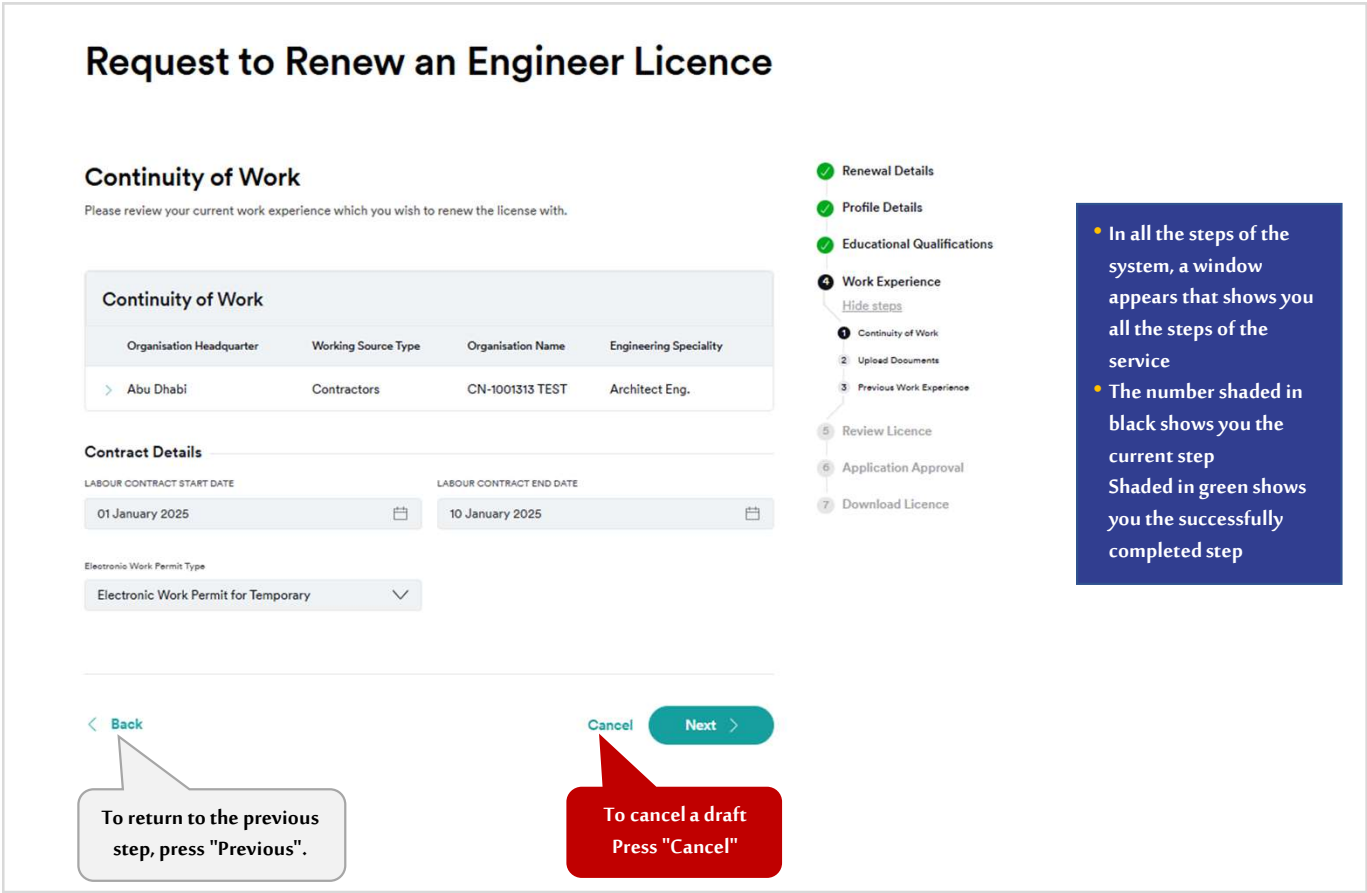
The training will appear in the list of added trainings, and the engineer can edit its details or delete it





Follows the first scenario: Renew without change

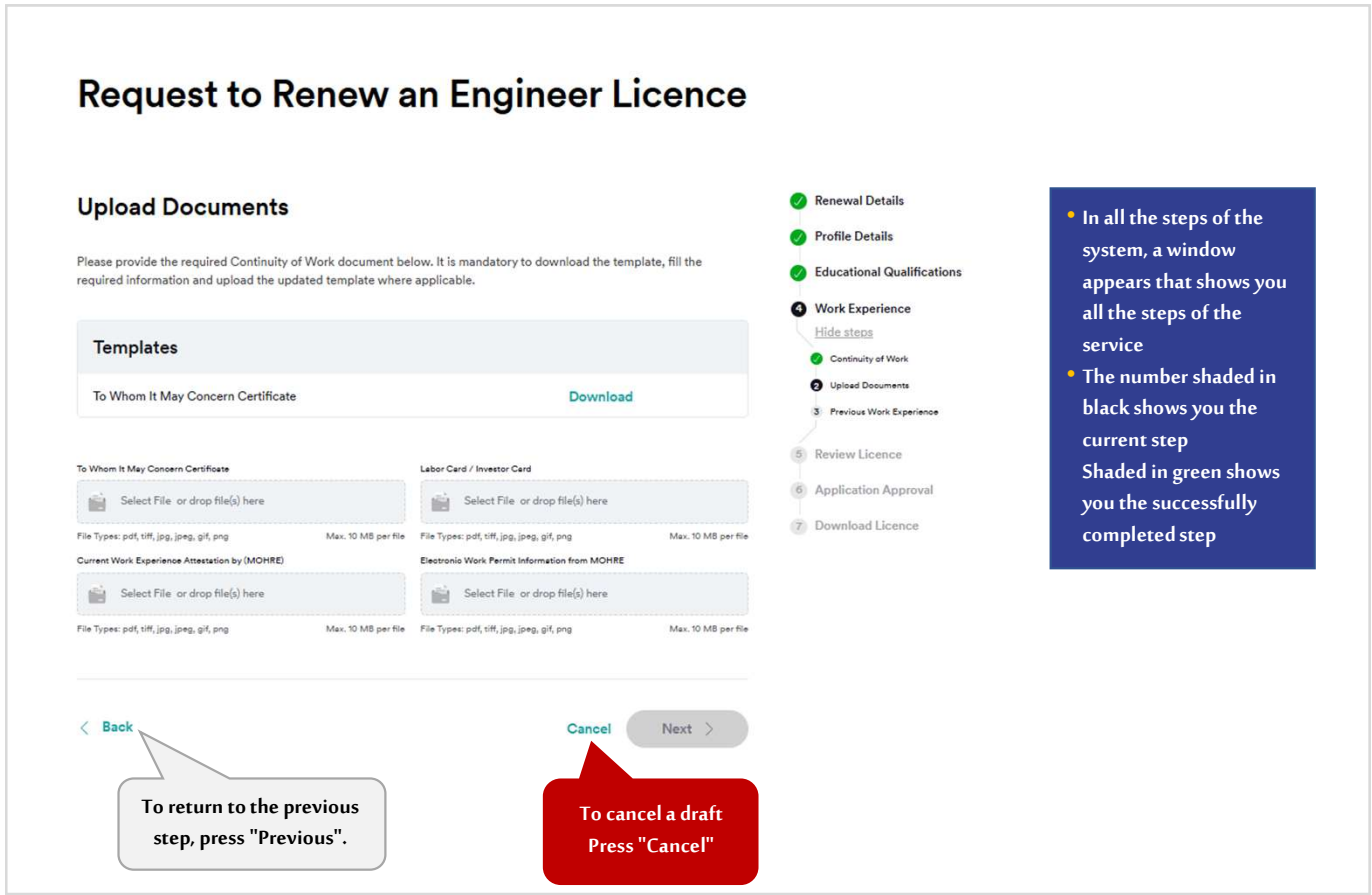
This screen displays the current employer of the applicant, on which he wants to renew the licence card, then click the "Next" button at the bottom of the screen.



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

Follows the first scenario: Renew without change

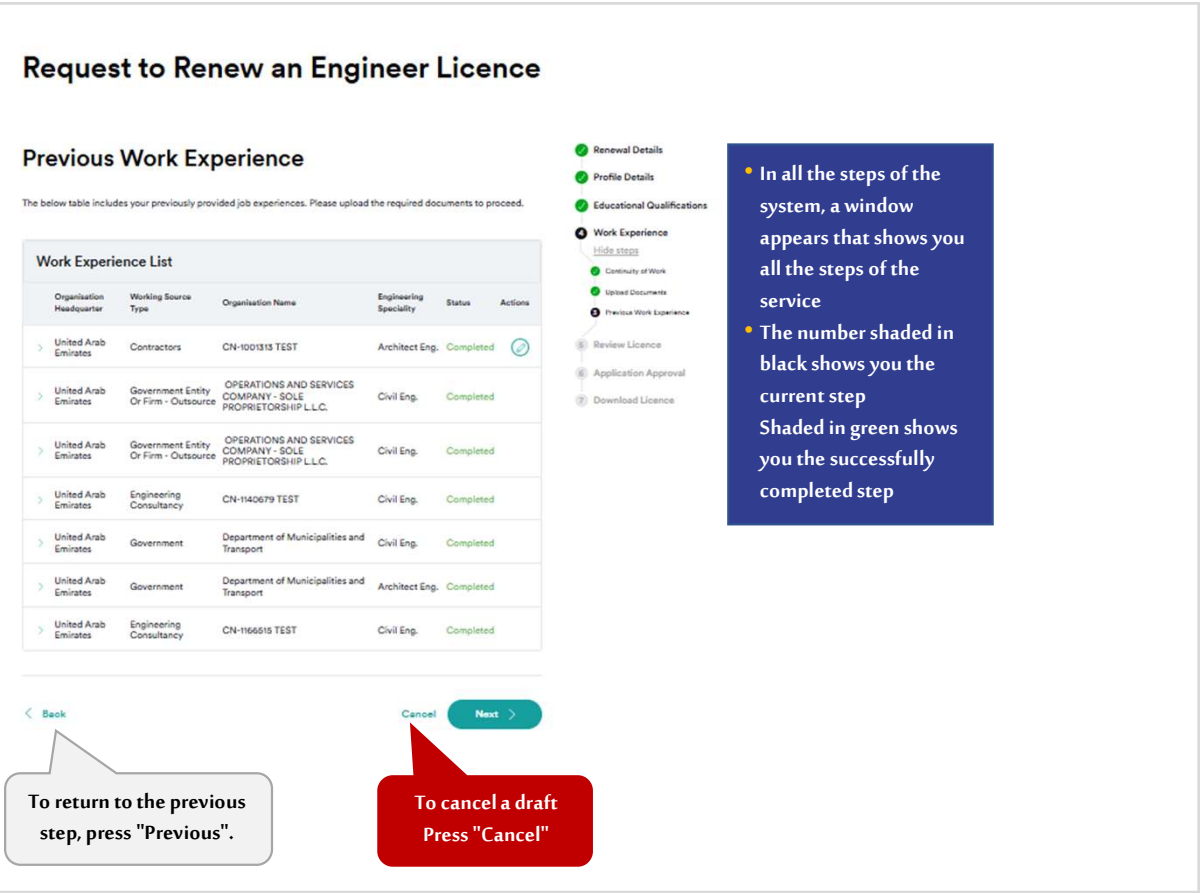
Here, a To Whom It May Concern Certificate issued by the employer as per the form downloaded from this screen, and upload the required documents, then click on the "Next" button.



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
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Follows the first scenario: Renew without change

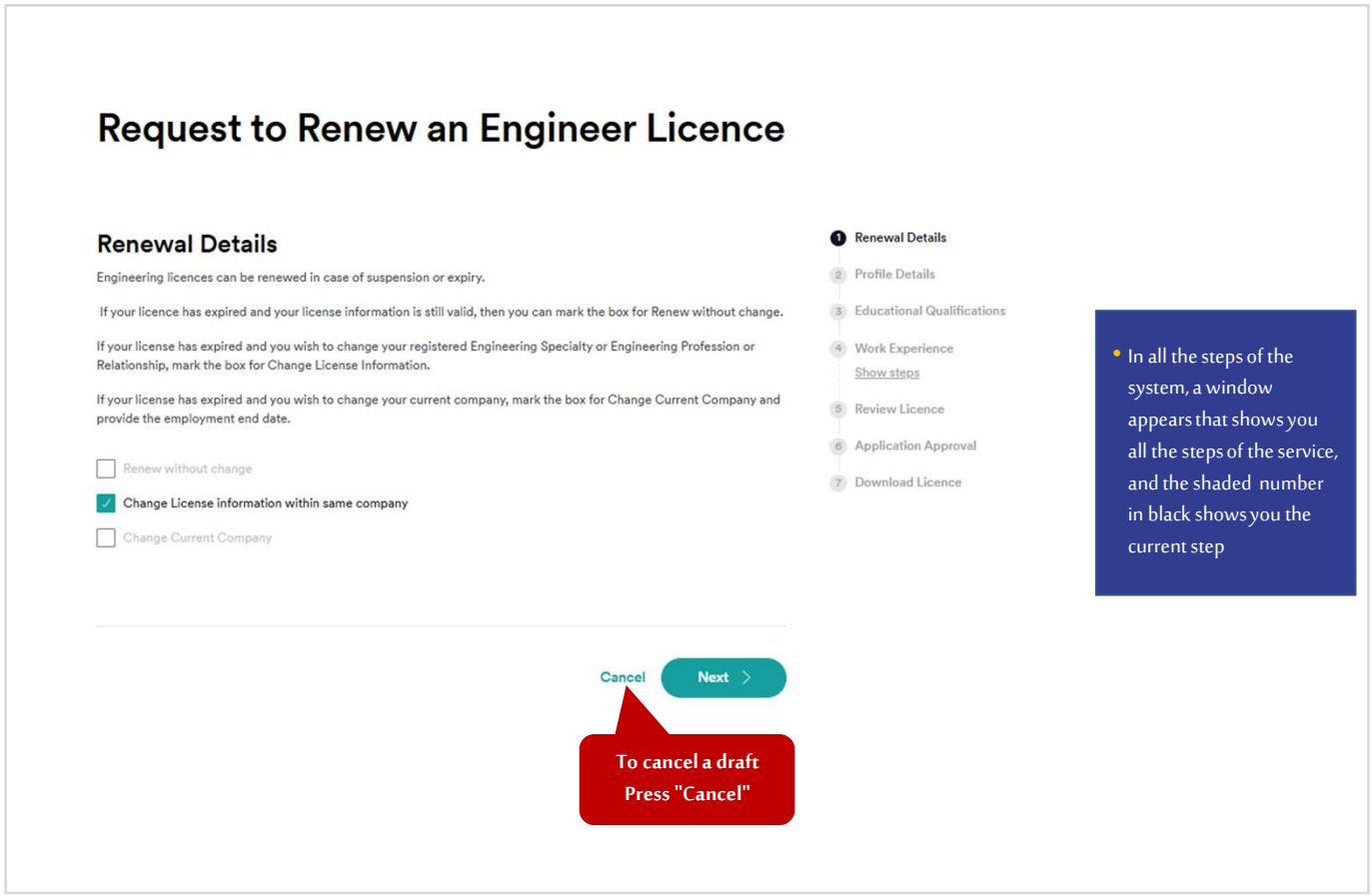
Here the applicant's previous work experiences are displayed.
Then click the "Next" button to complete the application.



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
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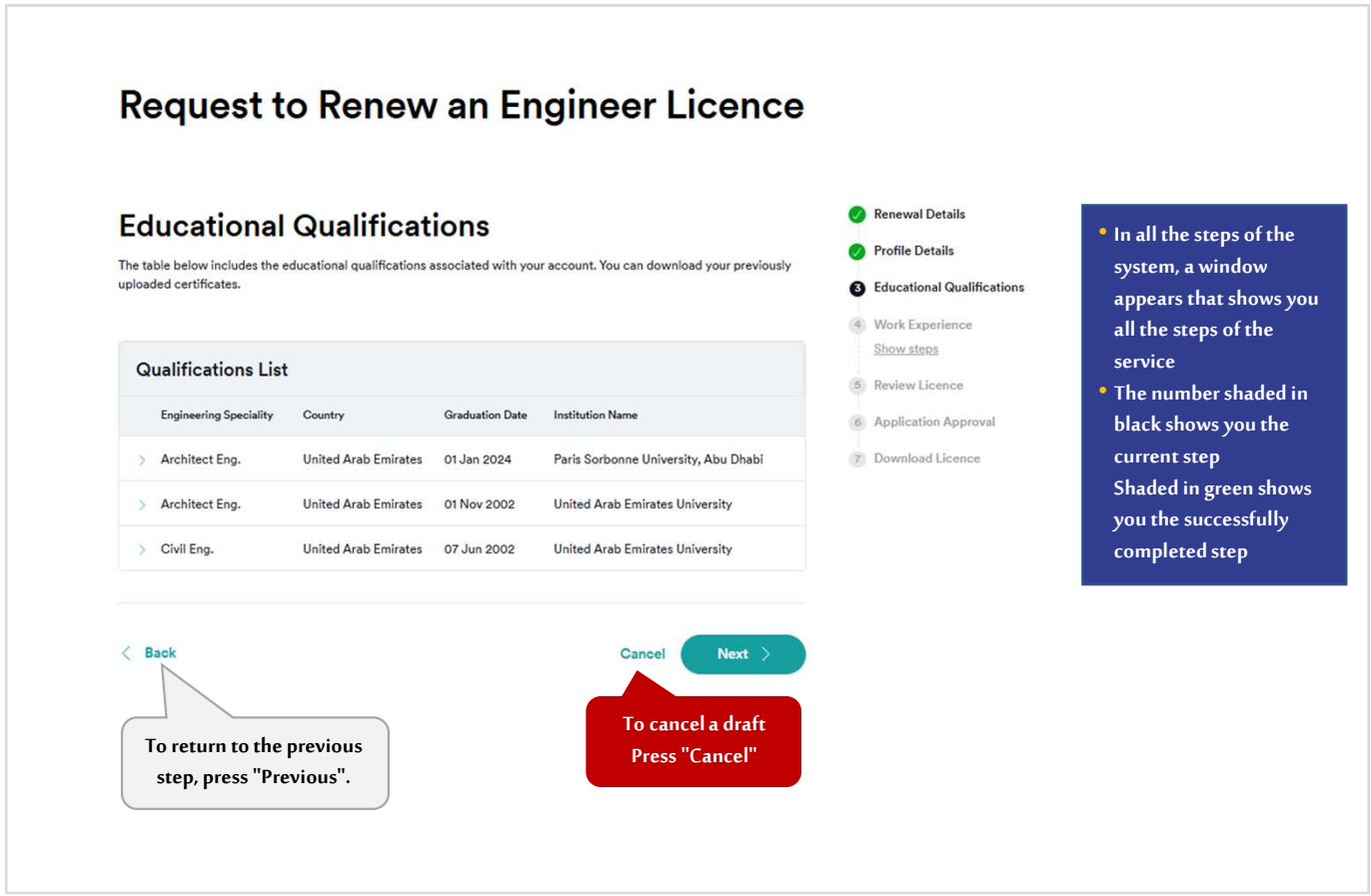
The second scenario: Change license information within same company

Here the second scenario will be explained - Change license information within same company, in this case the choice must be made " Change license information within same company ", then enter the last working day, then click the "Next" button.



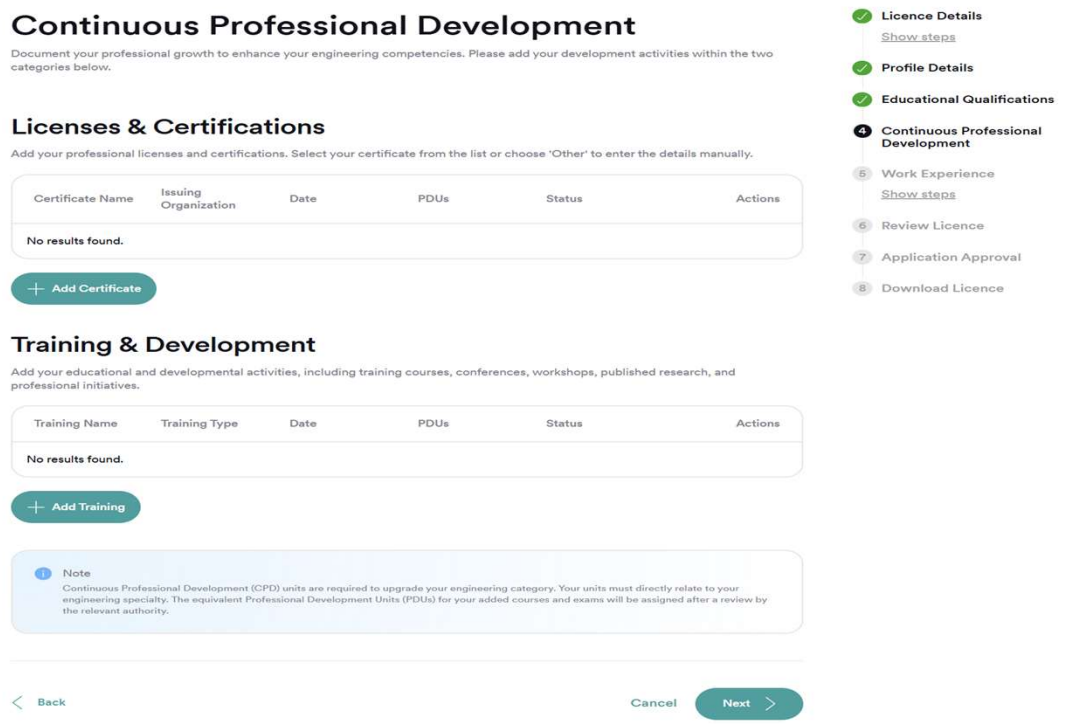
Follows the second scenario: Change license information within same company

This screen displays the educational qualification associated with the applicant's account, and it is not possible to modify or add any educational qualification on this screen, then click the "Next" button at the bottom of the screen to complete the application.



In this step, the Certifications & Training are entered.

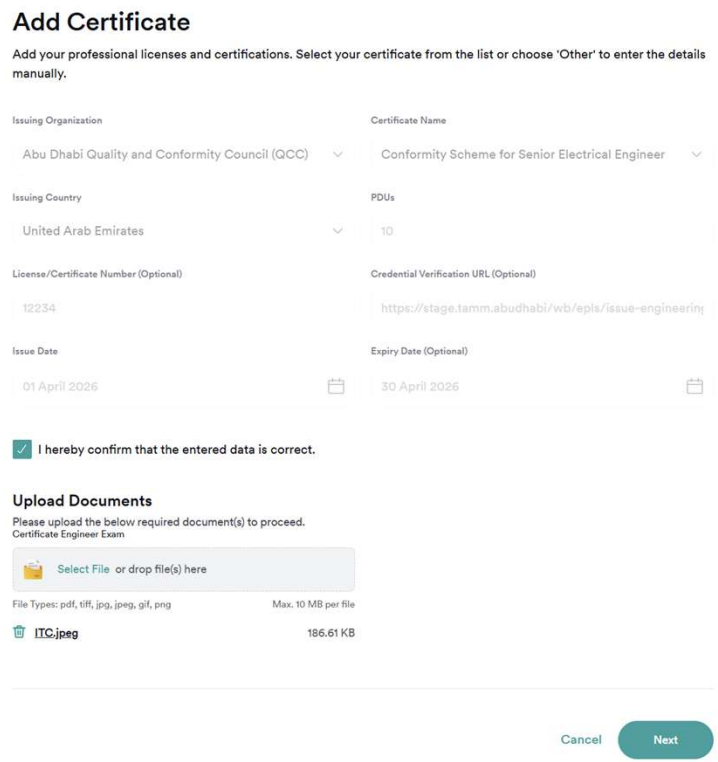
At first, click on **"Add Certificate or Add Training"** .

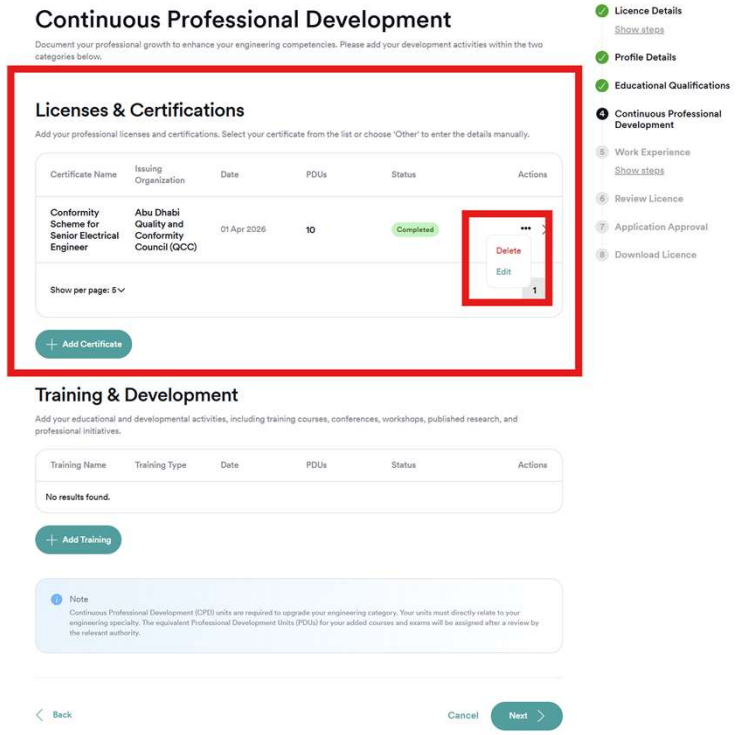


In this step, after click on "Add Certificate" button, Select the issuing organization and Certificate name then the system will calculate the PDUs automatically per selections .
Engineer shall upload the Certificate for review.
After pressing Next, a summary of the certificate data that was entered appears, and the procedures that can be implemented are:

Edit or Delete

To complete the service request, press "Next" .





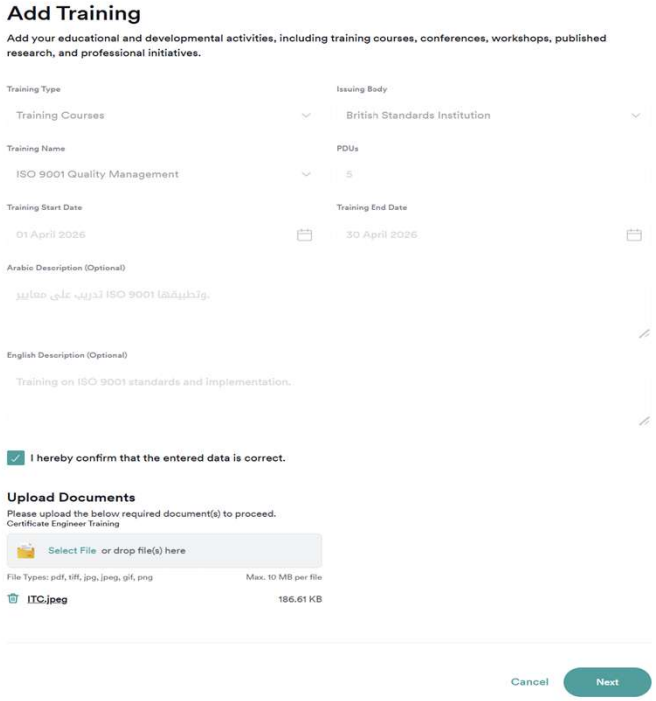
In this step, after click on "Add Training" button, Select the Training Type then the system will calculate the PDUs automatically per selections .

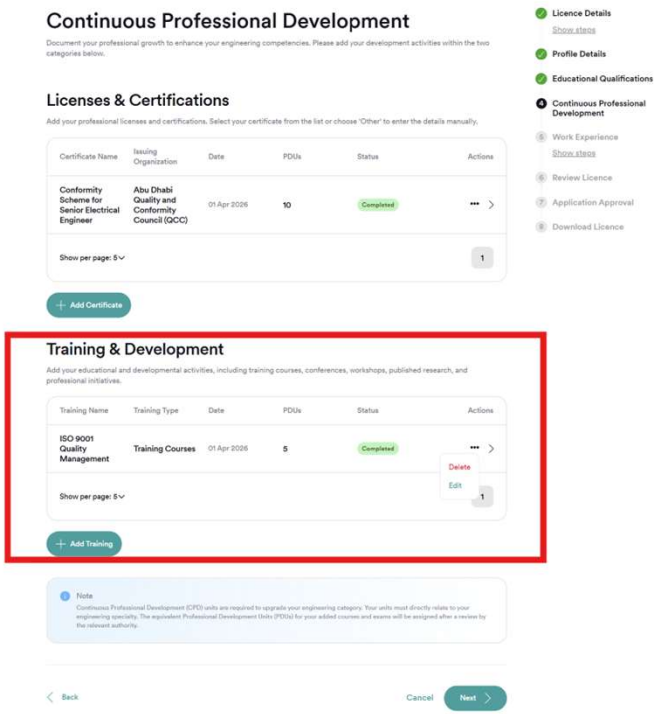
Engineer shall upload the Certificate for review.

After pressing Next, a summary of the training data that was entered appears, and the procedures that can be implemented are:

Edit or Delete

To complete the service request, press "Next" .



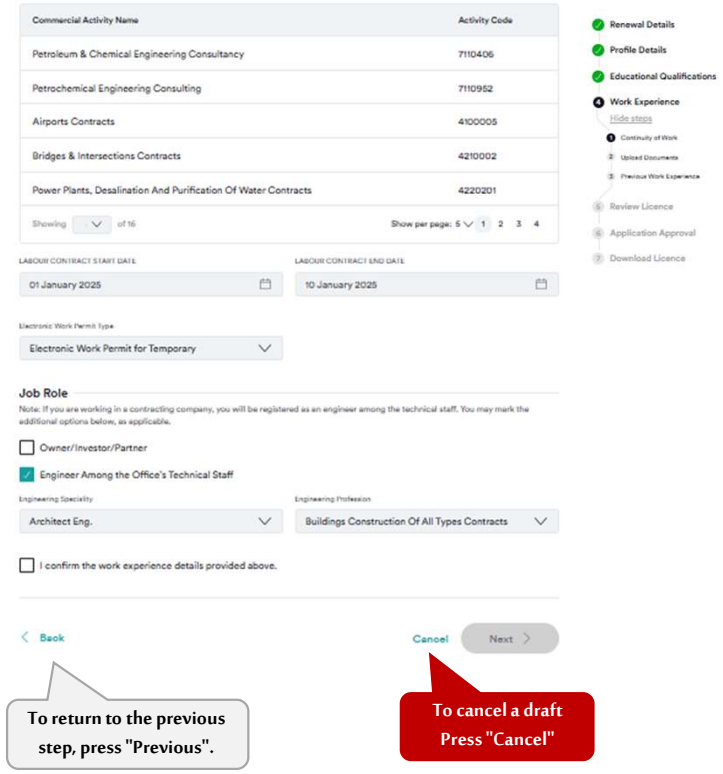


The Customer's Journey with the Service (2.3)

Renew an Engineer Licence Card - Work continuity

Follows the second scenario: Change license information within same company

Here, the applicant can provide information and details of current work experience in the same way as in the user manual for Issuance of an Engineer Licence card service.



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
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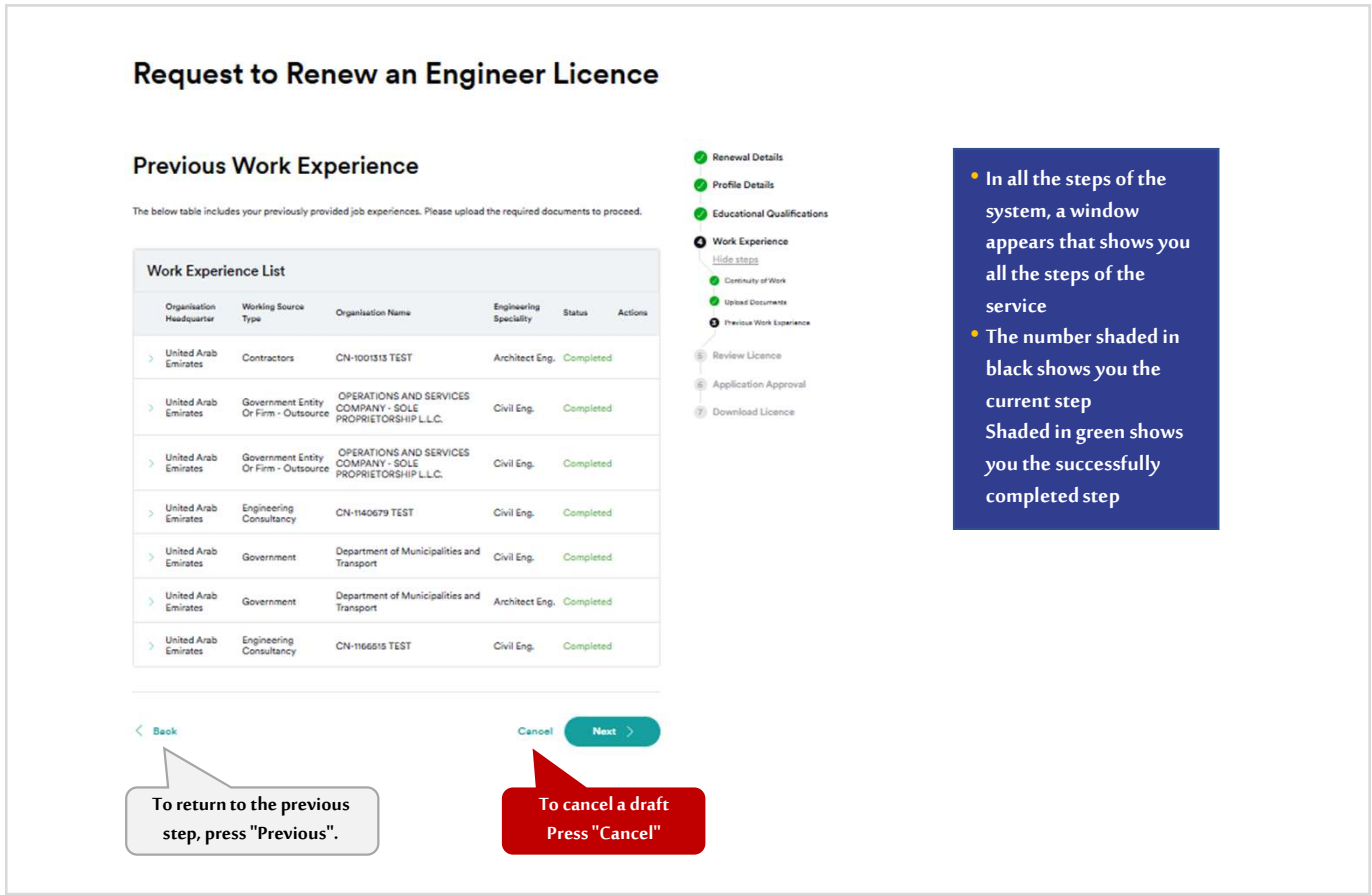
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The Customer's Journey with the Service (2.4)

Request to Renew an Engineer Licence - Previous Work experience

Follows the second scenario: Change license information within same company

After uploading the required work experience certificate, the status will appear as completed, then click on the "Next" button.

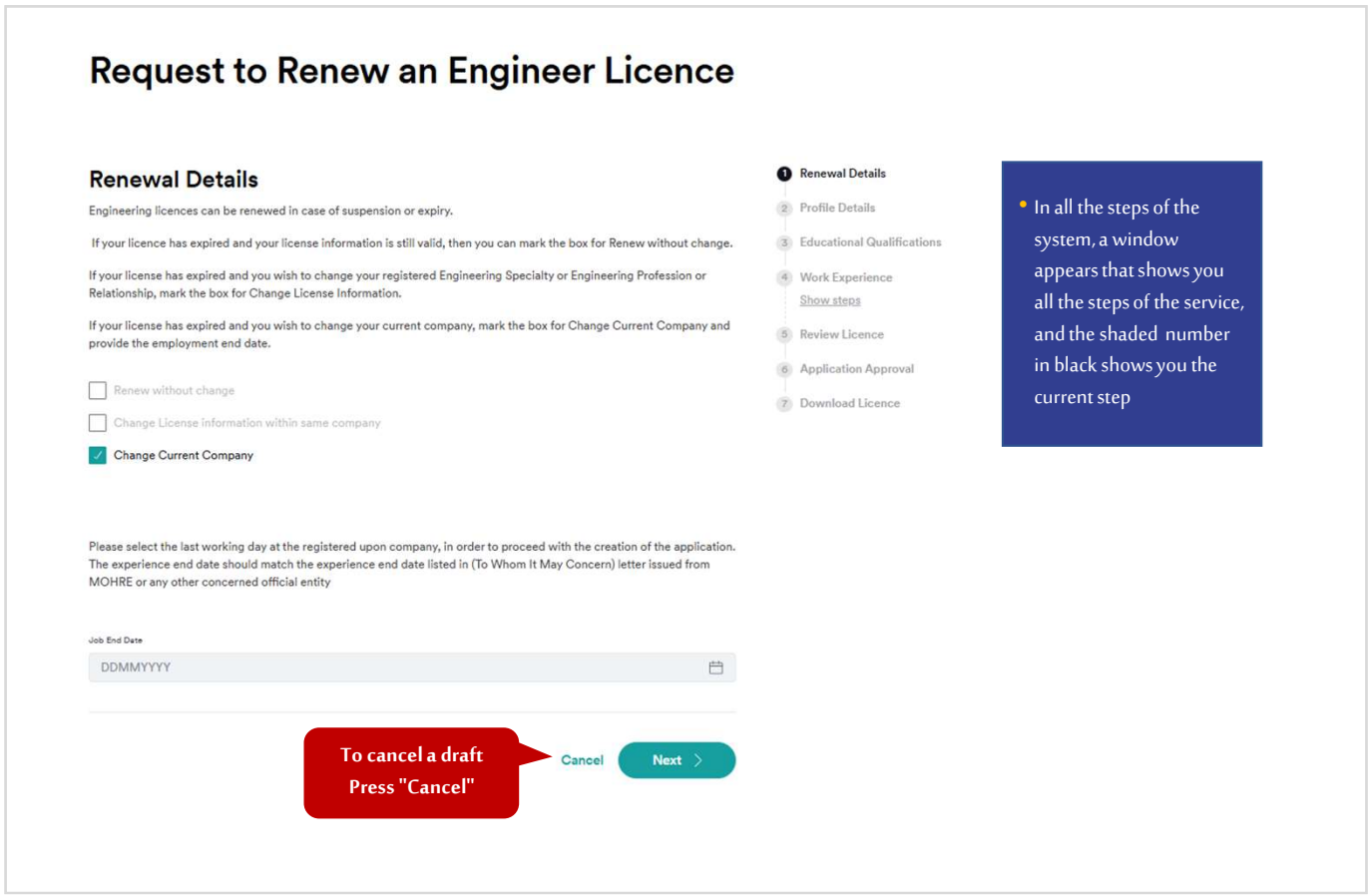


- In all the steps of the system, a window appears that shows you all the steps of the service
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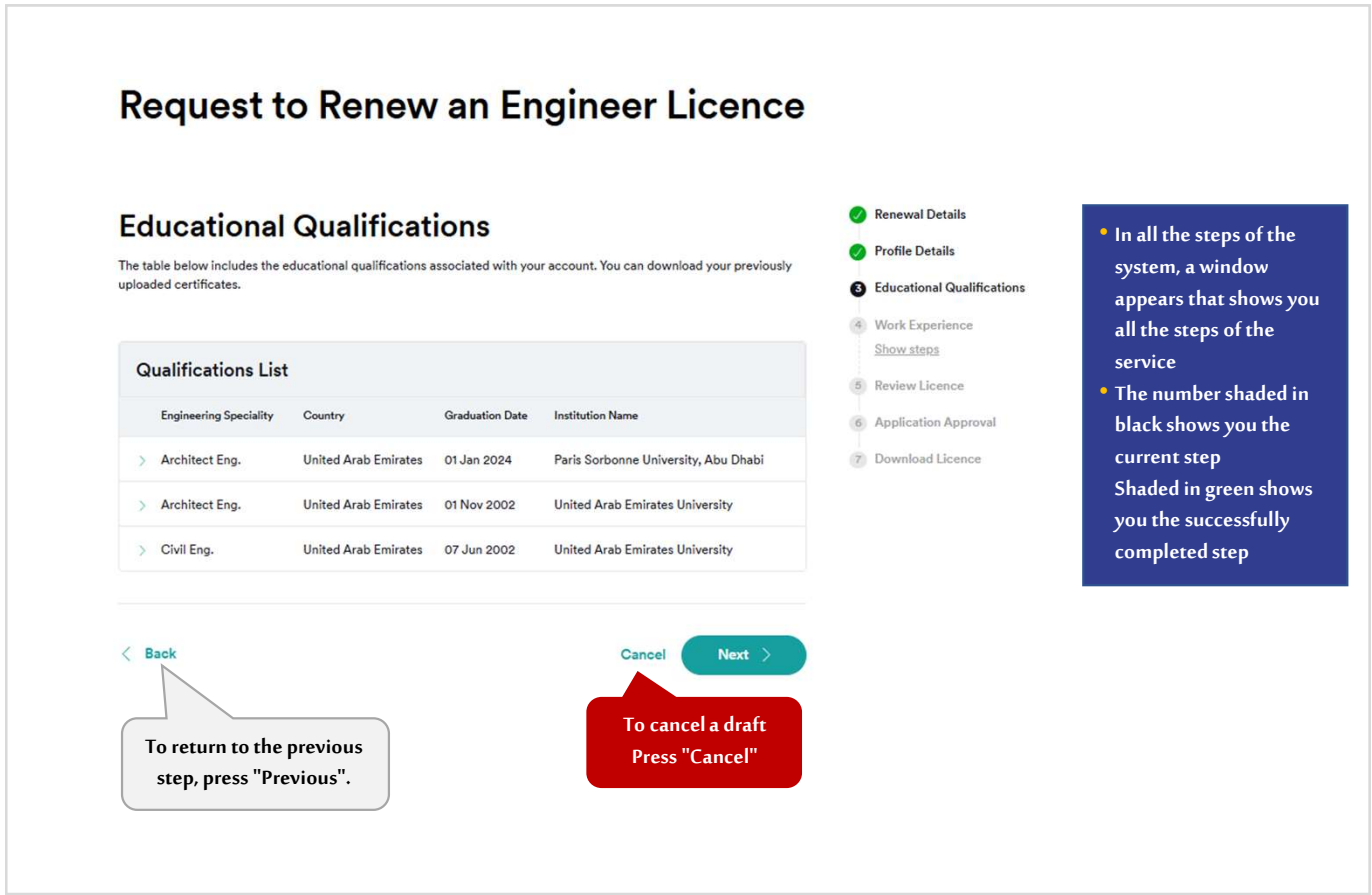
The third scenario: Change Current Company

Here the third scenario will be explained - Change Current Company, in this case the choice must be made " Change current company", then enter the last working day, then click the "Next" button.



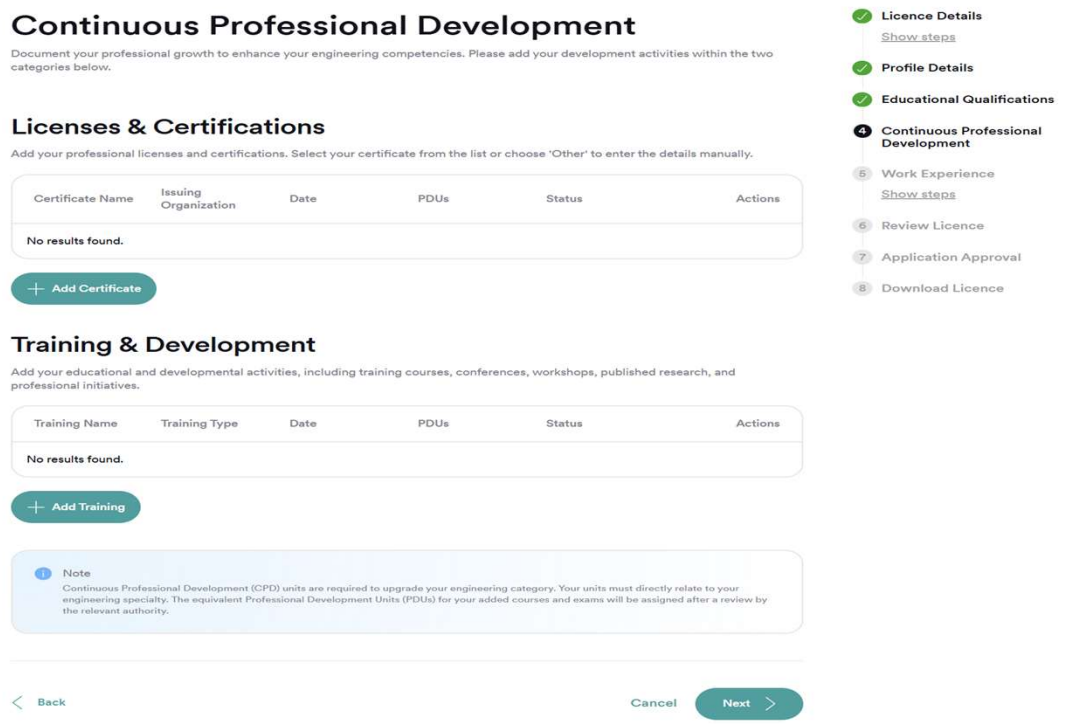
Follows the third scenario: Change Current Company

This screen displays the educational qualification associated with the applicant's account, and it is not possible to modify or add any educational qualification on this screen, then click the "Next" button at the bottom of the screen to complete the application.



In this step, the Certifications & Training are entered.

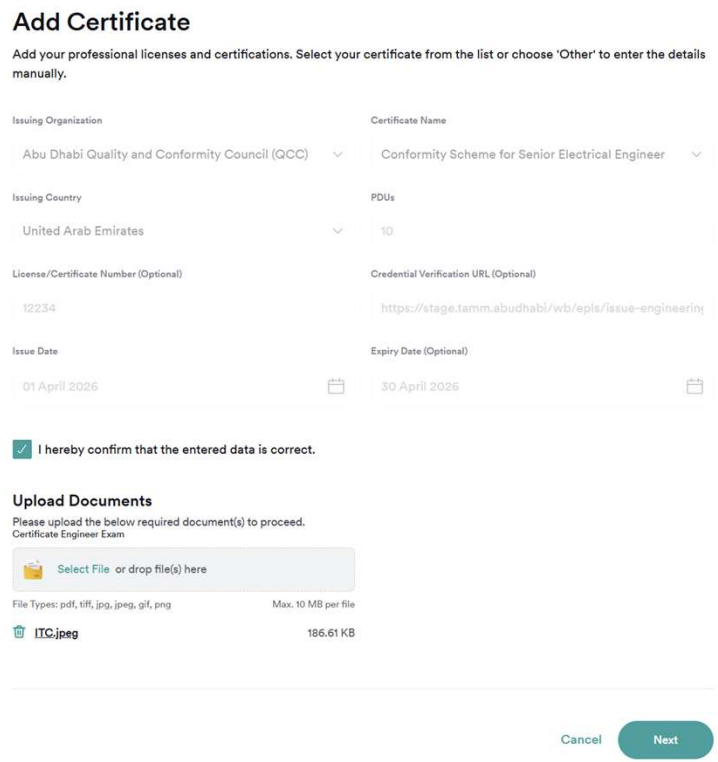
At first, click on **"Add Certificate or Add Training"** .

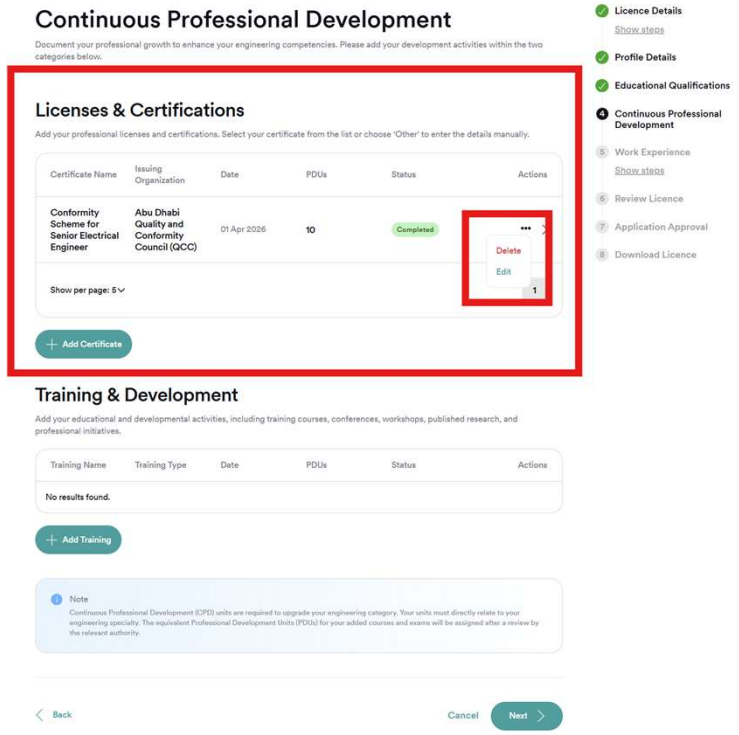


In this step, after click on "Add Certificate" button, Select the issuing organization and Certificate name then the system will calculate the PDUs automatically per selections .
Engineer shall upload the Certificate for review.
After pressing Next, a summary of the certificate data that was entered appears, and the procedures that can be implemented are:

Edit or Delete

To complete the service request, press "Next" .





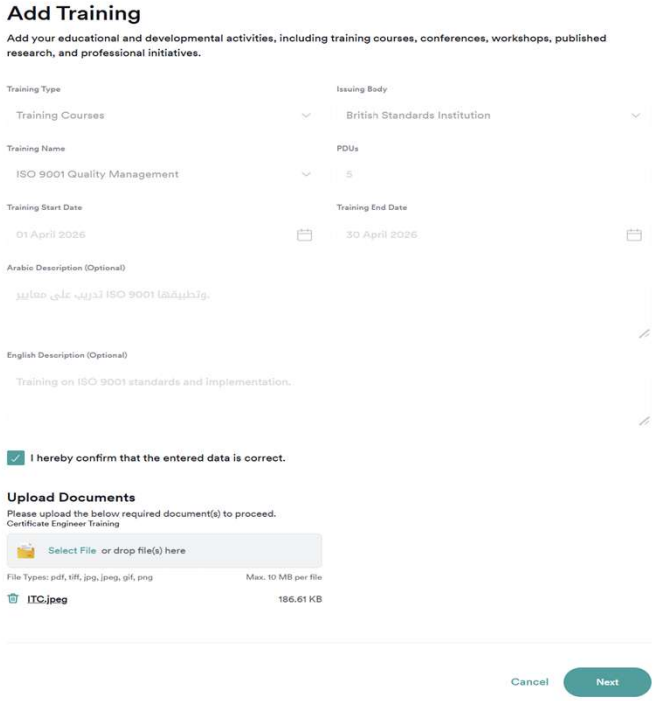
In this step, after click on "Add Training" button, Select the Training Type then the system will calculate the PDUs automatically per selections .

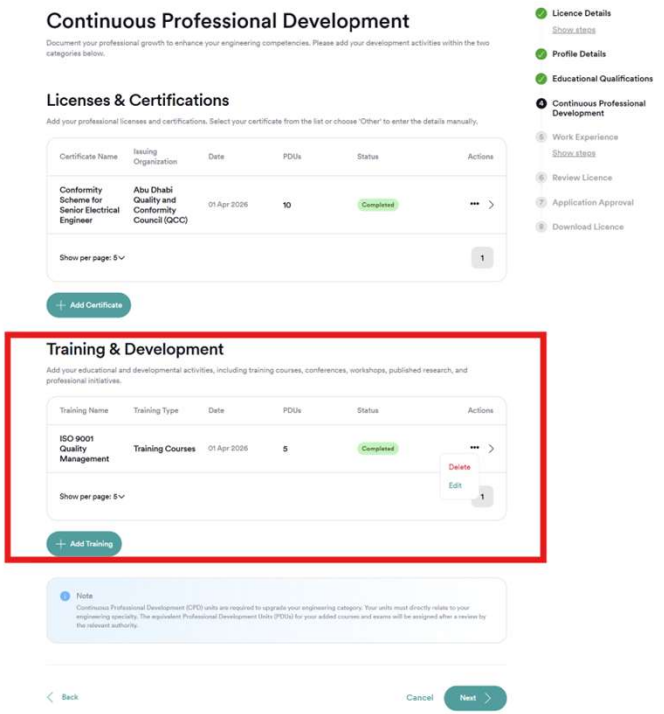
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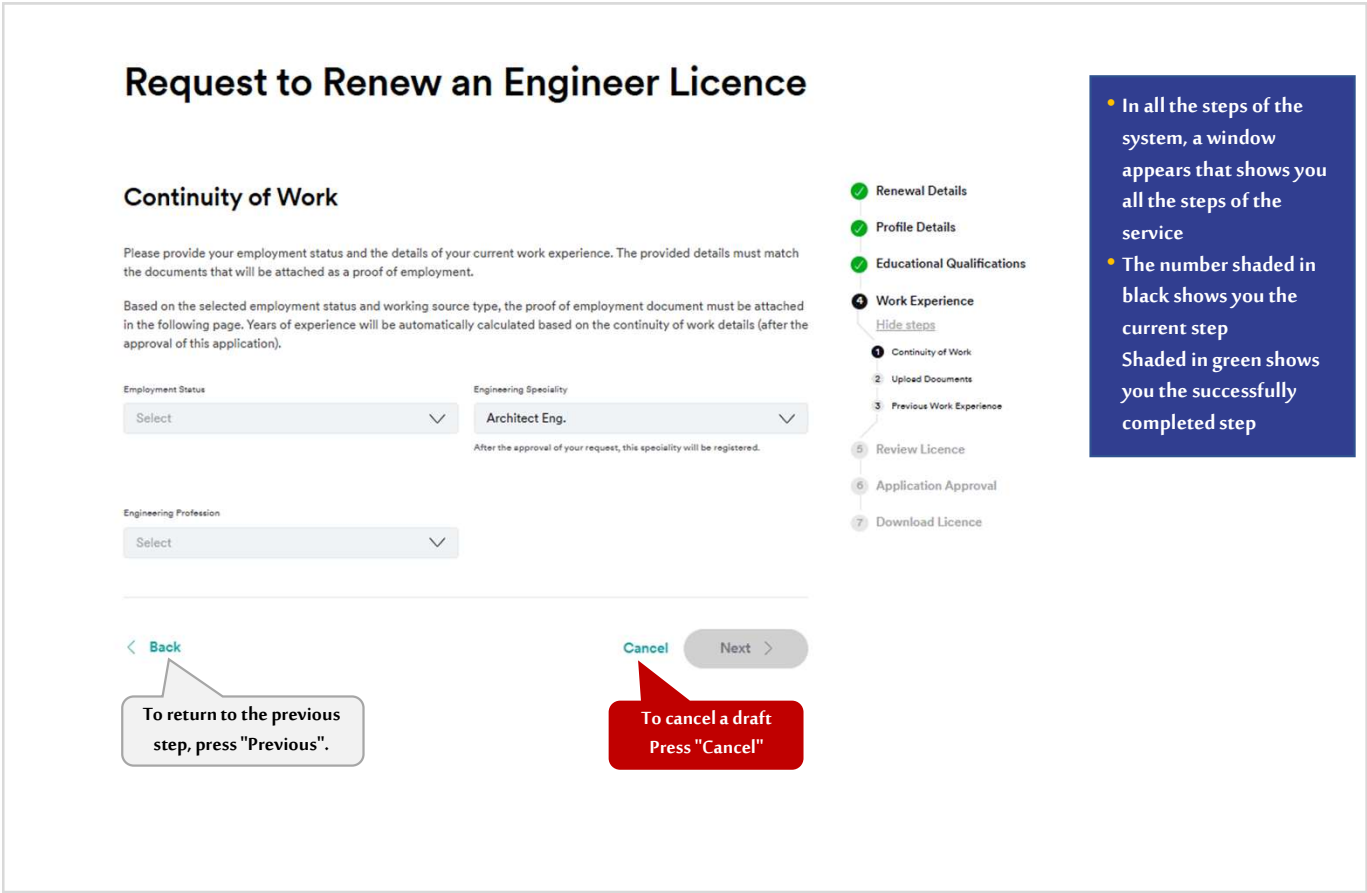
To complete the service request, press "Next" .





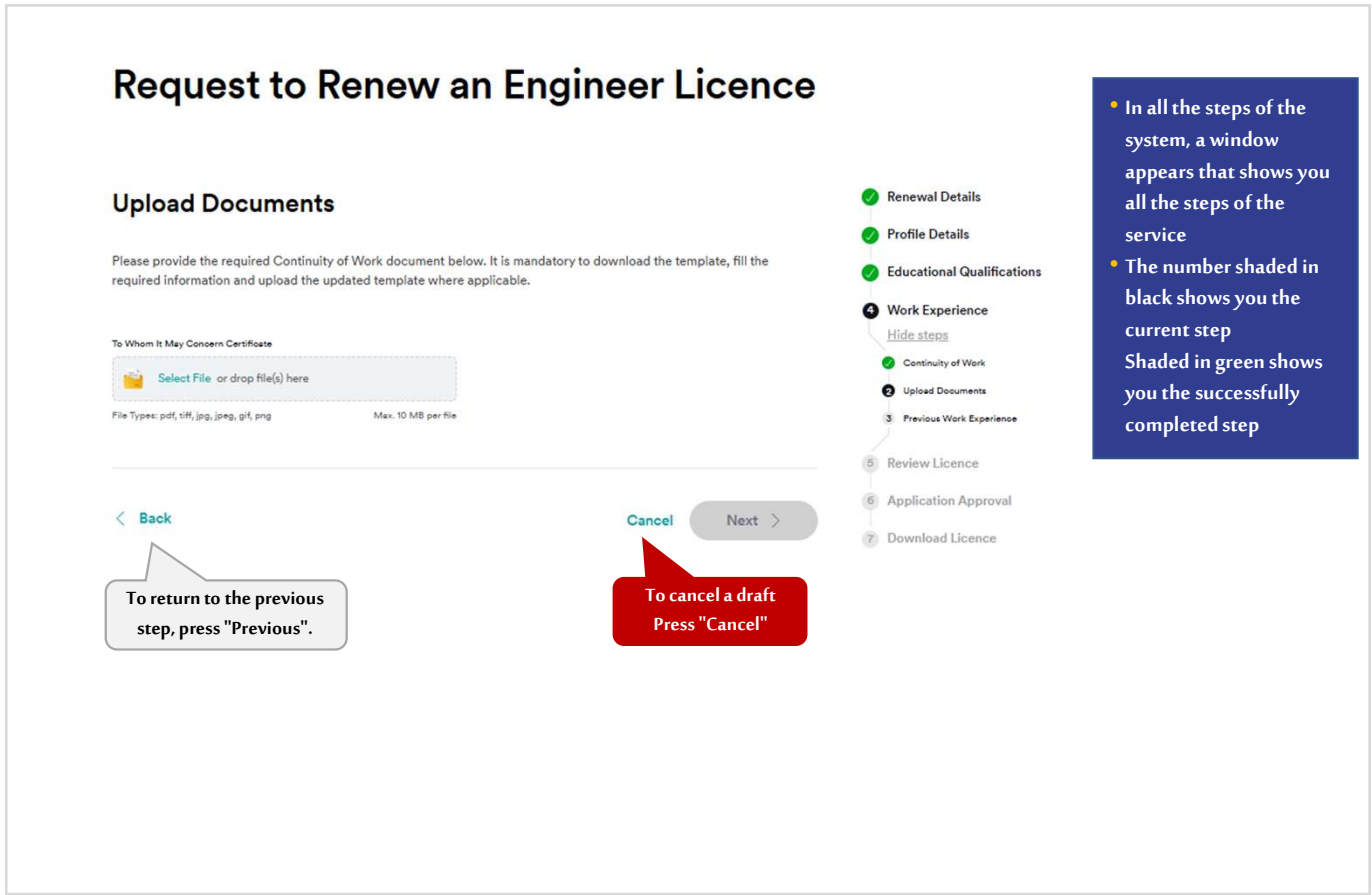
Follows the third scenario: Change Current Company

Here, the applicant can provide information and details of current work experience in the same way as in the user manual for Issuance of an Engineer Licence card service.



Follows the third scenario: Change Current Company

Here, the applicant can upload the required documents as per the working source type and in the same way as in the user manual for Issuance of an Engineer Licence card service.

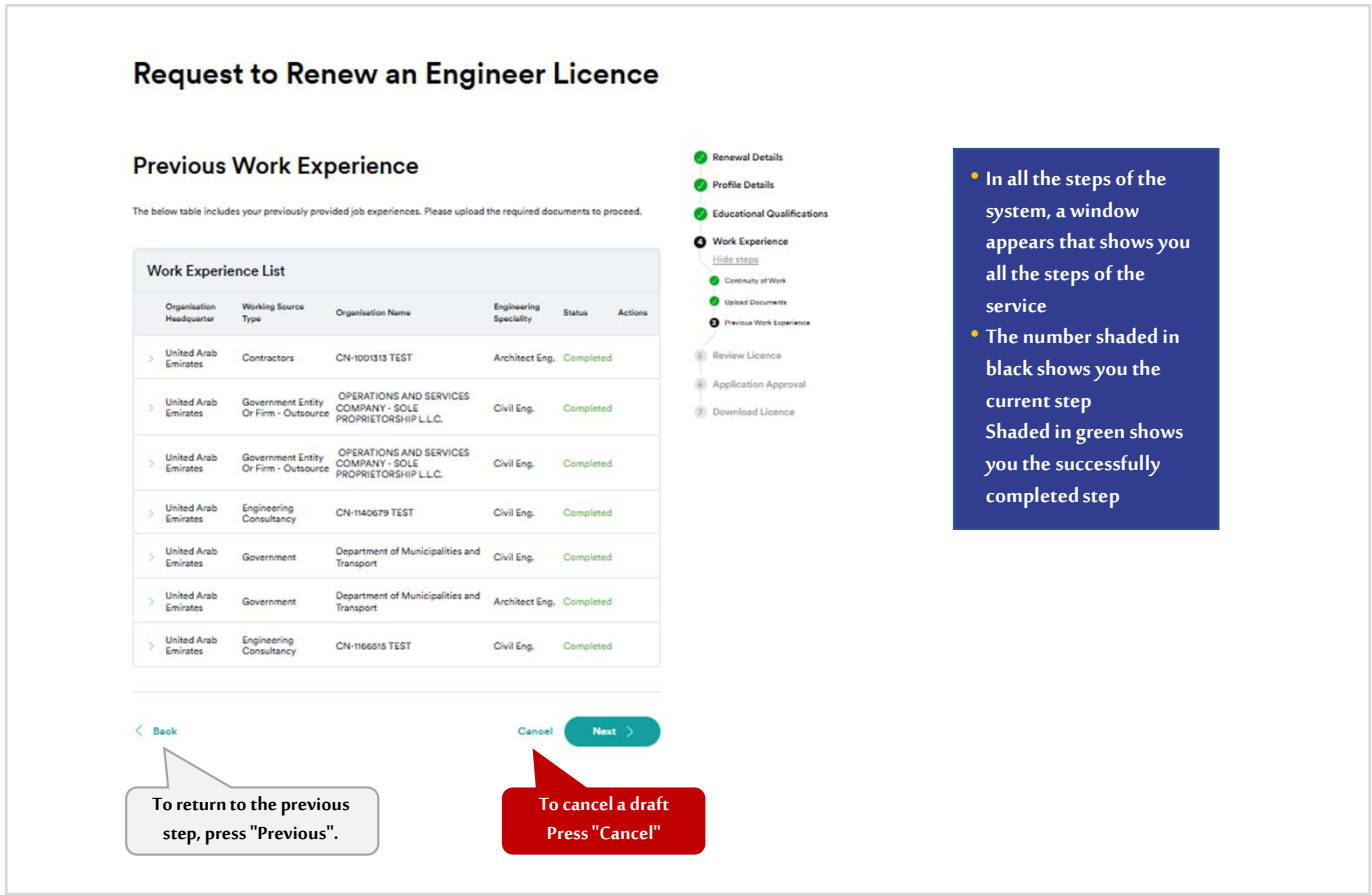


The Customer's Journey with the Service (2.4)

Renew an Engineer Licence Card- Previous Work experience

Follows the third scenario: Change Current Company

After uploading the required work experience certificate, the status will appear as completed, then click on the "Next" button.

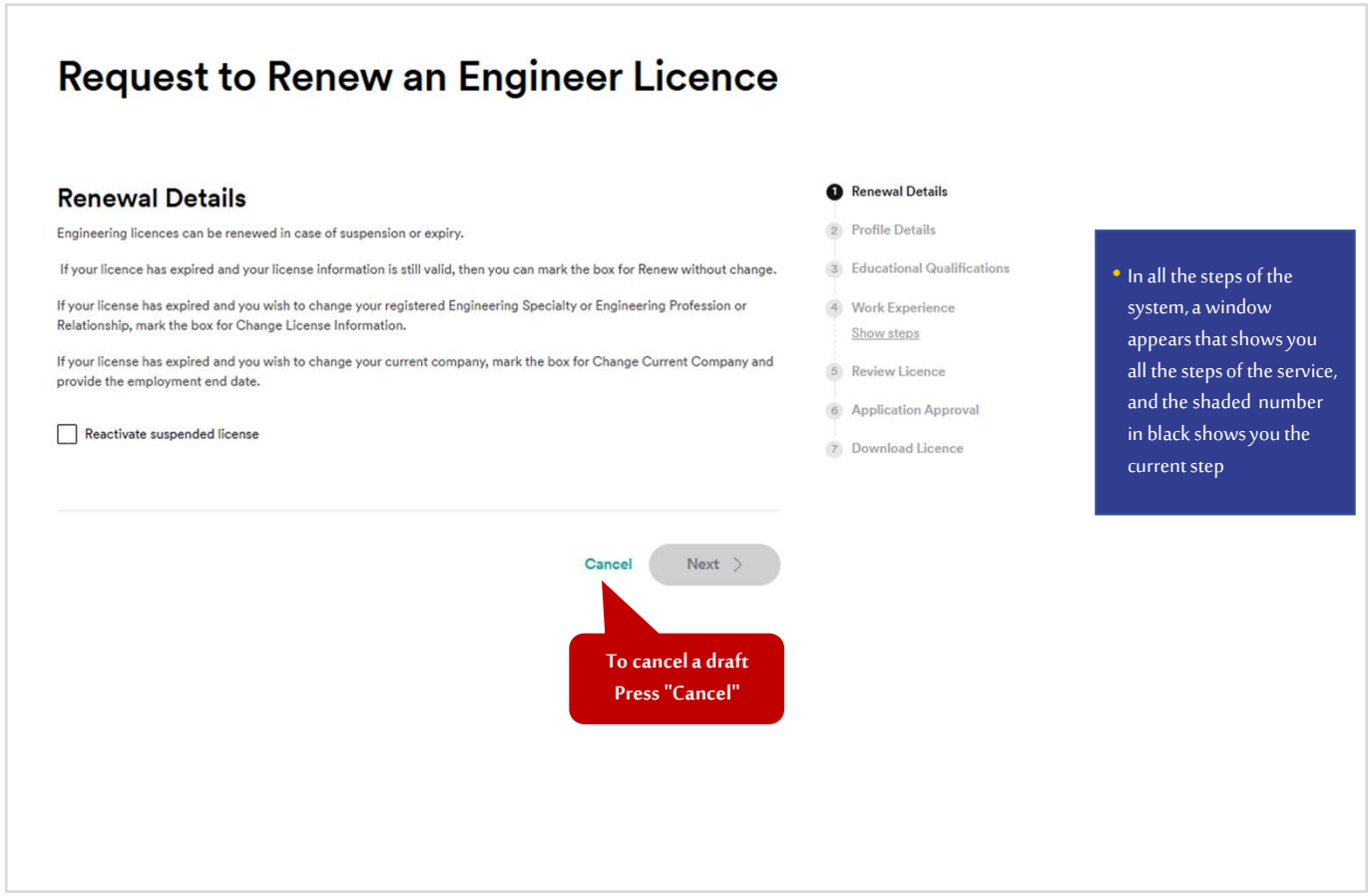


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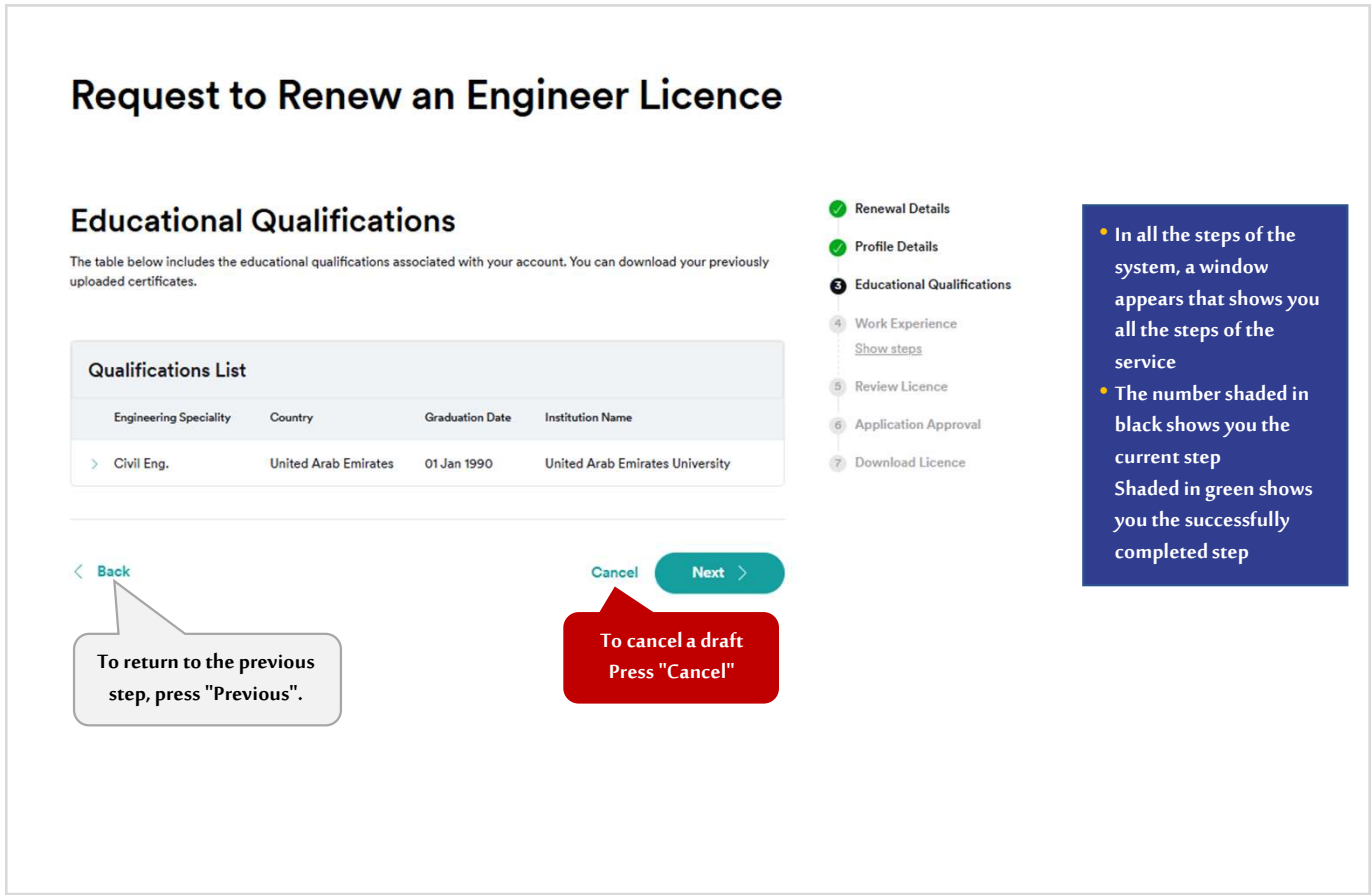
The fourth scenario: Renewing an engineer licence card to renew a suspended license

When renewing the engineer's licence card to release the suspension, you must choose "Reactivate suspended licence", then click on "Next" .



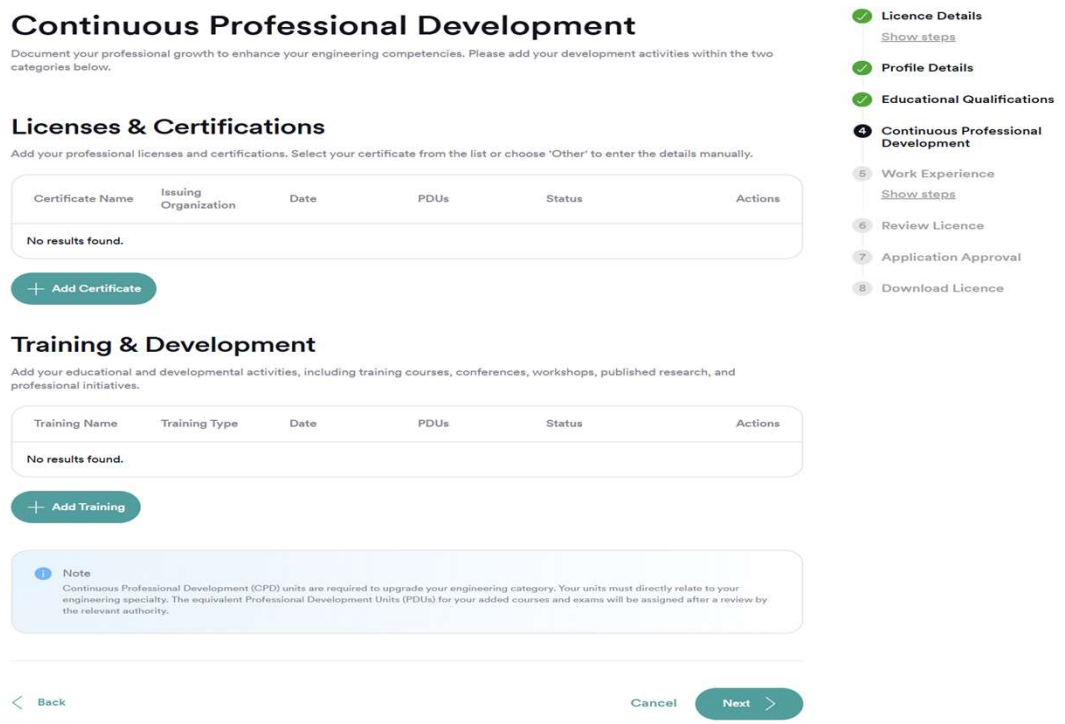
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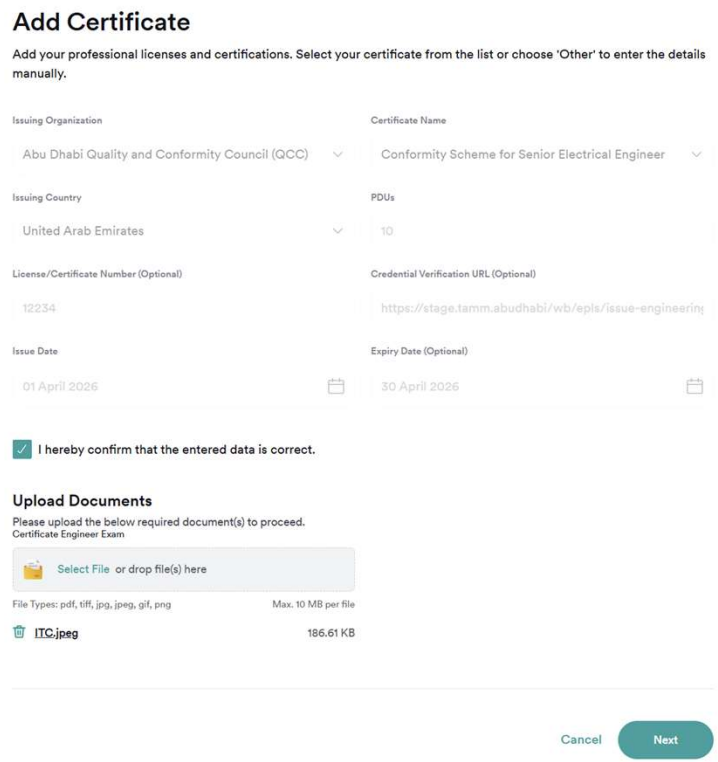
At first, click on **"Add Certificate or Add Training"** .

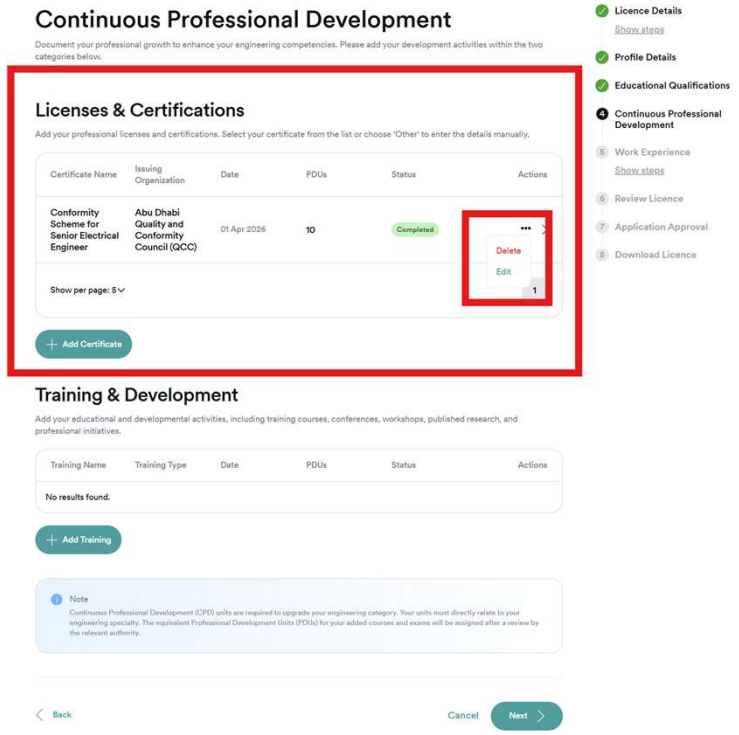


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To complete the service request, press "Next" .





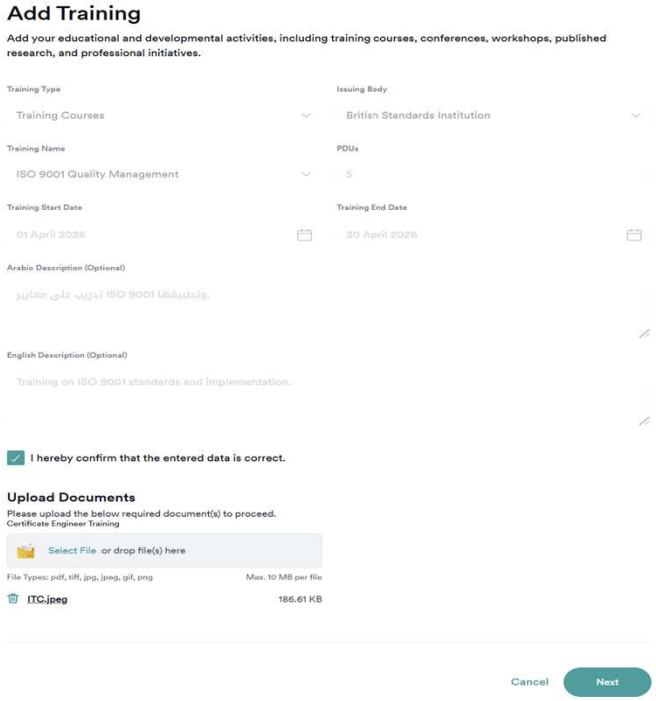
In this step, after click on "Add Training" button, Select the Training Type then the system will calculate the PDUs automatically per selections .

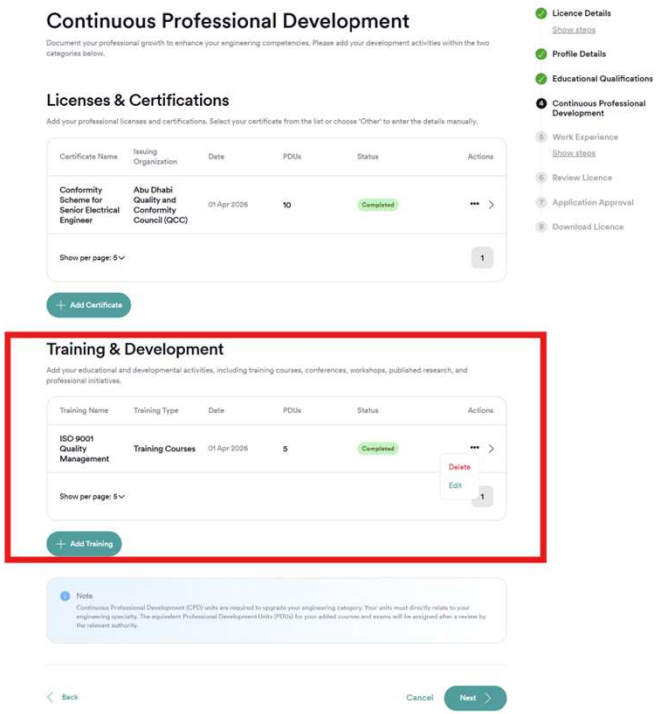
Engineer shall upload the Certificate for review.

After pressing Next, a summary of the training data that was entered appears, and the procedures that can be implemented are:

Edit or Delete

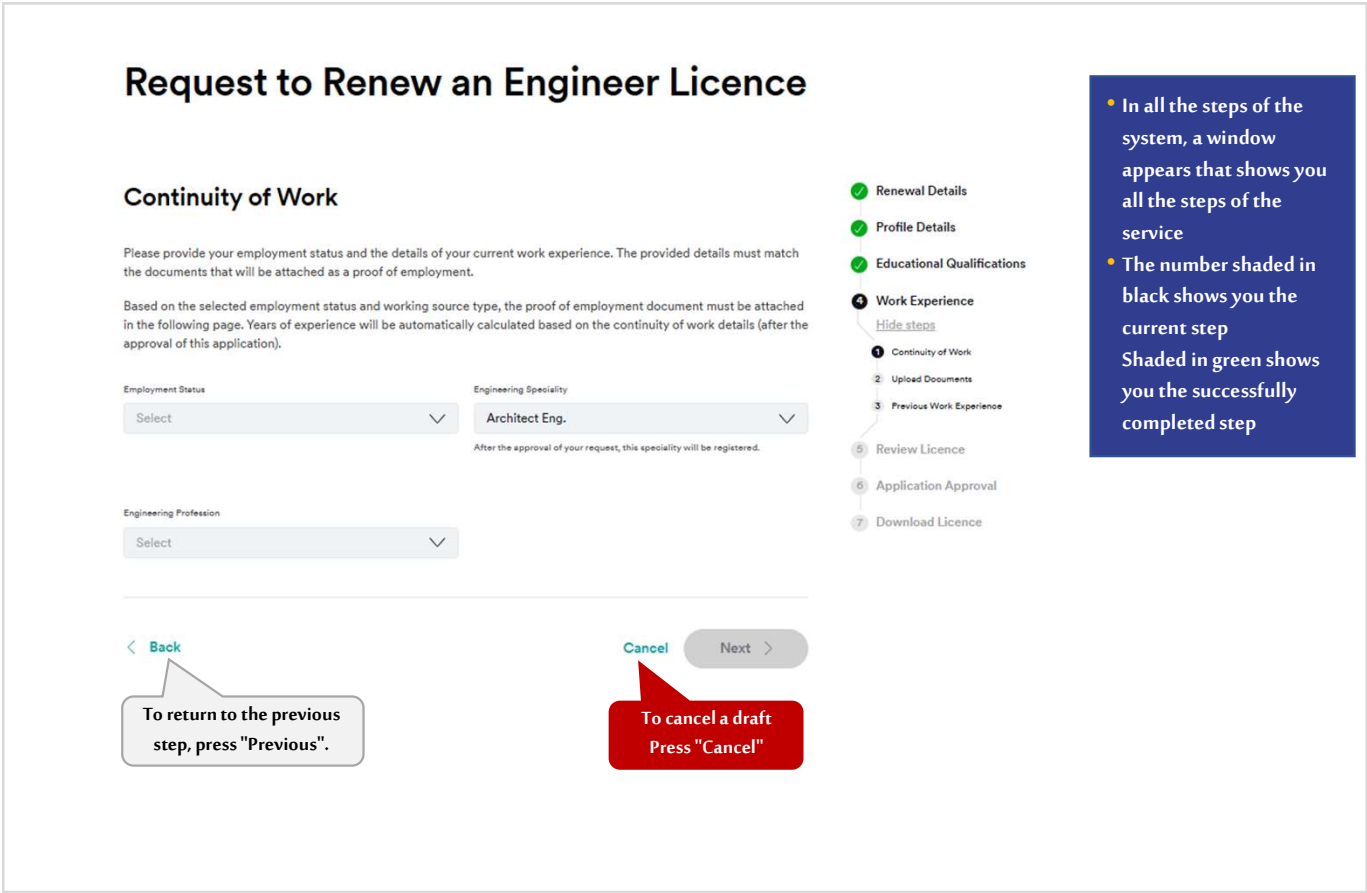
To complete the service request, press "Next" .





The fourth scenario: Renewing an engineer licence card to renew a suspended license

Here, the applicant can provide information and details of current work experience in the same way as in the user manual for Issuance of an Engineer Licence card service.

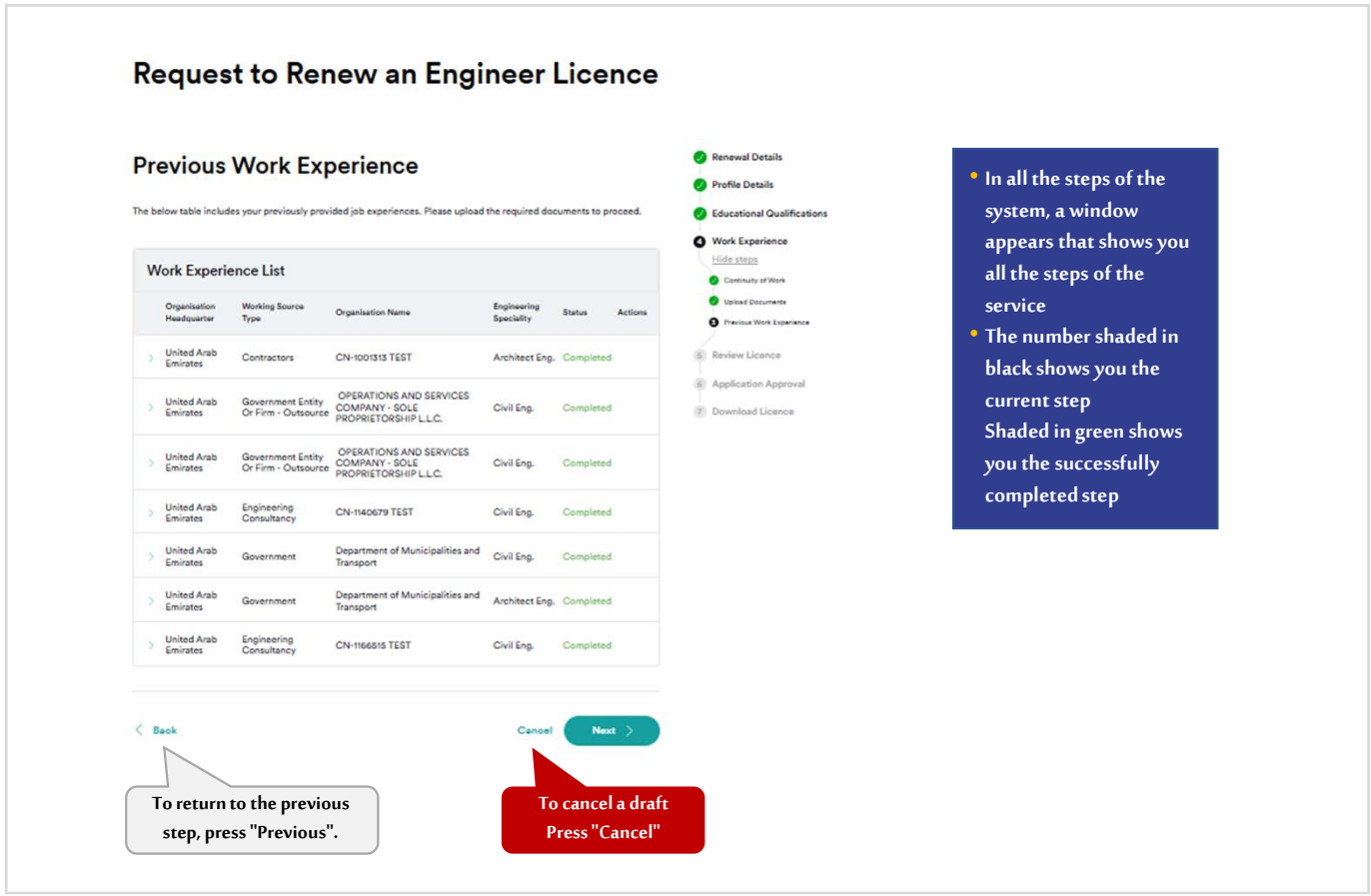


The Customer's Journey with the Service (2.4)

Renew an Engineer Licence Card- Previous Work experience

The fourth scenario: Renewing an engineer licence card to renew a suspended license

After uploading the required work experience certificate, the status will appear as completed, then click on the "Next" button.



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

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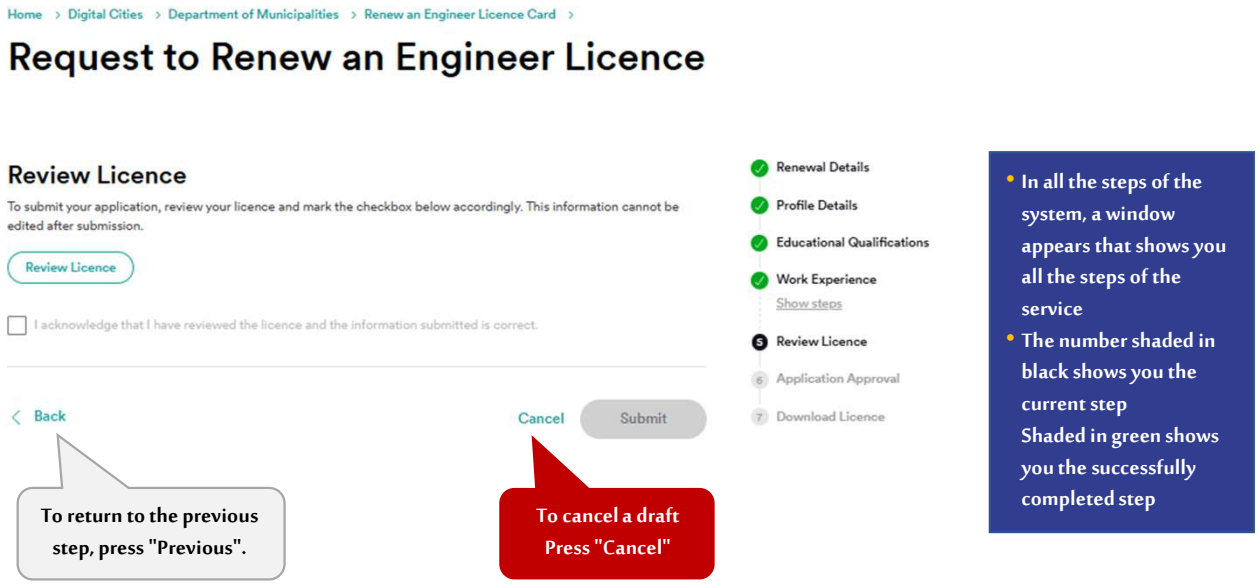
The Customer's Journey with the Service (2.5)

Renew an Engineer Licence Card– Review licence

The last step is to review the engineer licence based on the data entered and make sure it is correct.
Then acknowledgment of reviewing the licence, then submitting the application.

The application is reviewed by the concerned municipality within 5 working days.

Congratulations, you have obtained a licence card that is valid for two years from the date of renewal.
You can view it in your documents in the personal account on the TAMM platform or download it as soon as the notification of completion of the transaction arrives from the concerned municipality.



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

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THANK YOU

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